

Practice Improvement Steering Committee

Subcommittee Report submitted by Alyson Rush, LMSW

Family Psychoeducation: (FY 19 updates; this information provided by Brenda Stoneburner)

- Steering Committee meetings will continue to be held quarterly
- FPE Basic Training will be held April 9th and 10th in Mt. Pleasant
- Learning Communities/TA events are scheduled to be held May 2nd in Mt Pleasant and May 3rd in Marquette
- FPE Advanced Training is scheduled to be held August 5th and 6th in Mt Pleasant
- Stephanie Lange, FPE Lead Trainer and Consultant, is available for TA on-site with FPE Teams. If anyone is interested in scheduling this either contact Stephanie directly or contact Brenda if they don't have her information

Older Adults:

Most of the older adult responsibilities are being moved to Charlyss Ray, special populations specialist. Workshop, seminar and conference topics targeted toward Community Mental Health providers and affiliates. 'Aphasia and Stroke Related Syndromes' (93% of participants reported gaining new skills and tools to implement in practice) and 'Positive Approaches to Dementia Care' (91% of participants reported gaining new skills and tools to implement in practice) were offered.

Assertive Community Treatment:

As per the Medicaid Provider Manual, Physician's Assistants became eligible to participate in providing psychiatric services to ACT consumers October 1, 2018. The Field Guide to ACT (October 2018 version) has been updated to reflect this change.

ACT team training activities in for 4th quarter 2018:

- ACT 101 held in Kalamazoo Sept 10 & 11, 2018.
- ACT 201-C Day 2 created for ACT Team Leaders to share and practice new knowledge with their ACT teams in Mt Pleasant.
- **Michigan Fidelity Assistance and Support Teams process and development:** Training: October 8 & 9, 2018. An outstanding group of experienced and knowledgeable participants whose skills will enhance specific evidence-based practice teams across the state. Training continues to evolve and currently included fidelity reviewers from DBT, COD, IDDT, SE/IPS and ACT for the

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first part of Day 1. Topics included MiFAST overview, reviewer recruitment, etiquette, reviewer process, contract requirements and reimbursement, review details, resources and protocols, tools, interview prompts and specific information on the General Organizational Index and inter-rater reliability. Day 1 had 30 participating learners.

- Day 2 training focused on ACT teams, ACT/IDDT teams and IDDT teams with instruction on using the MiFAST tool, and critical elements of practices. Day 2 had 9 participating learners.
- MiFAST ACT visits in 2018: DWMHA Community Care Services, New Center CMH Services, Northeast Guidance Center, SW Solutions, Van Buren CMH ACT.
- ACT/IDDT teams visits in 2018: Bay-Arenac, Central Michigan Genesee Health Systems, Hope Network Macomb & Genesee Teams, Isabella CMH, Lapeer IDDT, North country, Northern Lakes CMH, Recovery technology, Saginaw CMH, Segue, Shiawassee CMH, St. Joseph CMHSAS, Van Buren CMH dual, West Michigan CMH.

FY 19 planned ACT activities: (CMHAM and imp websites have registration information)

MiFAST visits and reviewer training for FY 19 is currently being scheduled.

- **ACT 101** (required within six months of beginning work on an ACT team) a blended course
 - Nov 7 & 8, 2018
 - Jan 15 & 16, 2019
 - April 15-16, 2019
 - June 6-7, 2019
- **Energizing Recovery: Responding to Loss of Motivation in Psychosis** (NEW developed from team feedback)
 - April 8, 2019
 - July 29, 2019
 - Sept 27, 2019
- **Role of the ACT RN**
 - April 24, 2019
 - Networking session for early arrivers April 23, 2019
- **ACT 201-D** (NEW based upon MiFAST visit information and team feedback)
Day 1 for Team Leaders, Day 2 for Team Leaders and their ACT Team
 - Feb 4 & 5, 2019
 - March 27 & 28, 2019
 - Aug 8 & 9 2019
- **Intervention strategies for Dementia in Persons with Serious Mental Illness and Other Disorders**
 - Feb 12, 2019
 - Mar 19, 2019
 - April 9, 2019

improvingMipractices.org:

September 2018: 19,024 account holders; visitors to the site and pages viewed, numbers respectively are 216,092 and 2,240,440.

	Sept 18	Aug 18	July 18	June 18	May 18	Apr 18	Mar 18	Feb 18	Jan 18	Dec 18	Nov 17	Oct 17
Total Number of Registered Users	19,024	18443	17920	17377	16859	16372	16042	15625	15252	15256	14855	14233
Number of Active Users in the Month	3102	3499	3079	2970	2814	2433	2640	2433	2433	Un available	509	948
Number of Courses Accessed	154	161	163	172	171	156	199	168	209	152	143	103
Number of Certificates Generated	1677	1901	1616	1658	1539	2492	1196	1003	1442	1038	1202	1162
Number of CEUs Granted	2621	3041.5	2792	2734.5	2474.5	2073.5	2004.5	1634.5	1851.5	1723	1953.5	1916.5

Significant work continues with the State Training Guidelines Workgroup and the Reciprocity Workgroup. The work continues; current accomplishments: STGW have been providing information and training across the state and at Outcomes Conferences related to direct care staff; currently 27 agencies have signed up to use the transcription function to assign learning to workers.

Course development and redevelopment continues; new and redeveloped materials meet the WCAG 2.0AA accessibility standards and are tagged with an accessibility logo; coursework meeting the State Training Guideline Workgroup curriculum and vetting standards are tagged with a STGW logo. New courses: Limited English Proficiency, Infection Control (both live), Cultural Competency, Recipient Rights annual review, HIPAA Basic and Comprehensive, LOCUS and Substance Use Disorders are in final developmental stage. The site will undergo a planned revision and update during fiscal year 19, based upon user feedback to enhance the user experience.