

Practice Improvement Steering Committee

This report was submitted by Alyson Rush, LMSW, to the members of the PISC Steering Committee on December 5, 2019. Please contact me at rusha@michigan.gov for questions or further information related to this report.

WORKFORCE DEVELOPMENT Improvingmipractices.org (imp)

Analytics for FY 19:

- Cumulative visits reported through google analytics: 275,909
- Cumulative total pages viewed reported through google analytics: 3,899,937

The new site is in the final stages of development, materials are mostly moved over, and testing and review is expected to occur in late December. Review and testing will identify needed repairs and revisions to be completed prior to going live! Imp is a very robust and exciting site developed specifically to address the needs of providers in Michigan and the volume of information and material was greater than originally expected.

The State Training Guidelines Workgroup (STGW) continues to post Curriculum Guides and related Vetting tools imp; the STGW recently finished multiple regional trainings on the content and use of the Reciprocity Implementation Plan, the Guides, and Vetting tools. Multiple courses carry the STGW vetted logos.

Course Development continues in these areas:

- Emergency Preparedness, updated with a new 4th module that meets current STGW requirements is **live**
- Recipient Rights in construction with the State Office of Recipient Rights staff
- SUD 4 modules for home workers in final draft
- Recipient Rights for Telepsychiatrists is being developed with the State Office of Recipient Rights staff
- (other courses are in various stages of development too)

Assertive Community Treatment (ACT)

Updates to the ACT section of Medicaid are expected to be published in January 2020. Language revisions were made to provide clarity and consistency. Language related to 3 person ACT teams has been removed. Changes in QMHP qualifications are not yet reflected in the ACT section of the Medicaid Provider Manual.

ACT staff training for FY 2020 is being developed.

- ACT 101; the first session was held November 7 & 8, four more sessions are scheduled
- Early ACT/First Episode Psychosis Pilot trained 3 ACT teams to provide early treatment for up to 5 individuals on each team
- MiFAST Reviewer Training was held for all reviewers (excluding IPS) Nov. 20 & 21; ACT teams hosting MiFAST visits in FY 20 are now being scheduled
- ACT for ACT Nurses is scheduled
- Other training is currently under development

Older Adults

Older adult activities are assigned to Charlyss Ray, OTR, except for Beyond Behaviors. Using the revised Instructor-lead Curriculum, the Cognitive Assessment Impairment Protocol and the Cognitive Assessment Intervention Protocols (now renamed Cognitive Assessment and Support Strategies-CASS) an assistive tool, online modules and other materials are being created to assist in caring for and treating people with difficult and challenging behaviors.