Fiscal Year 2019

2019   
Michigan Department of  
 Health and Human Services   
Evidence-Based Practice Individual Placement & Support Report



**2019 Michigan Department of Health and Human Services**

**Evidence-Based Practice Individual Placement & Support (IPS) Report**

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Executive Summary:

Individual Placement and Support (IPS) continues to have a profound impact on many individuals across Michigan, making a significant difference in not only their lives but the lives of their families. This is the fourth Evidence-Based Practice/Individual Placement and Support (IPS) report completed for the Michigan Department of Health & Human Services/Behavioral Health and Developmental Disabilities Administration (MDHHS/BHDDA) representing the current 24 statewide IPS programs. The purpose of this report is to continue building on the foundational process and reporting mechanism for IPS programs in Michigan’s public mental health system to shape future recognition, publications, and promotion of the IPS practice.

Michigan has been implementing the Evidence-Based Practice Supported Employment – IPS model since 2004. Prior to this report, published reports were completed in 2017 and 2018 preceded by an unpublished report in 2016. The baseline report was developed to create a tracking mechanism for IPS providers to share program data/outcomes for statewide observation. This (fourth) report is to build on the data and continue capturing longitudinal data in observation of data from Michigan’s IPS programs. The data will provide information to guide IPS program growth in Michigan and identify organizational aspects about IPS programs, which vary across the state.

The report describes the current status of programmatic characteristics and conditions under which IPS programs serve Michigan residents through local Community Mental Health Services Programs (CMHSPs) or contracted providers. Information encompasses employment data, outcome measures, model adherence, business/consumer/employment staff interviews, and implications of the findings from these data. Retention benchmarks continue to be tracked of individuals that obtained and maintained competitive employment reaching milestones of 90, 180 and 365 days at work during the time period of April 1, 2019, to June 30, 2019.

A notable change in the 2019 report is that Michigan welcomed three new agencies as recognized IPS providers; Do-All Inc., Gratiot Integrated Health Network (GIHN), and New Dimensions. Modifications to the 2019 report include the addition of the number of individuals (unduplicated) that worked a minimum of one day at any point during the quarter. Another modification included the removal of the number of individuals receiving Supplemental Security Income (SSI) Medicaid, Social Security Disability Insurance (SSDI) Medicare, SSI/SSDI concurrent, and veterans receiving benefits. The number of participants receiving Healthy Michigan Medicaid under the Affordable Care Act remained in the reported data. Additionally, programs that did not have a fidelity review completed during fiscal year 2018/2019 and or, are no longer providing IPS services have been removed the report.

Highlighted in the 2019 data collection report is the first annual IPS Summit held at the Suburban Collection Showplace in Novi, Michigan. In all, there were 147 in attendance which included IPS staff, community partners from Michigan Rehabilitation Services and Bureau of Services for Blind Persons, and CMHSPs/provider agencies that are considering implementing IPS programs in the future. This platform provided IPS staff the opportunity to connect with individuals in similar roles from programs across the state to participate in trainings as well as engage in facilitated discussions. State of Michigan leadership also distributed, reviewed, and discussed the 2018 data report with the audience. Keynote speakers for the IPS Summit included: Dr. Robert E. Drake, vice president/co-founder of the IPS Model, Deborah R. Becker, senior research associate/co-founder of the IPS Model, Sarah Swanson, research associate from The IPS Employment Center at The Rockville Institute, as well as Gene Oulvey, coordinator of Evaluation and Psychiatric Rehabilitation Services for the Department of Human Services (DHS)-Illinois, Division of Rehabilitation Services.

Model:

**Core Principles of IPS Supported Employment**

IPS stands for Individual Placement and Support, which is the evidence-based practice of supported employment for people with severe mental illnesses.

**Competitive employment is the goal**

Employment specialists help clients obtain competitive jobs. Competitive employment is defined as paying at least minimum wage at a wage that others receive performing the same work; based in community settings alongside others without disabilities; and not reserved for people with disabilities. Clients prefer competitive jobs versus sheltered work. Working alongside others without psychiatric disabilities helps to reduce stigma and discrimination.

**IPS supported employment is integrated with treatment**

IPS supported employment services are closely integrated with mental health treatment. Employment specialists are members of multidisciplinary teams that meet regularly to review client progress. Discussions include clinical and rehabilitation information that is relevant to work, such as medication side effects, persistent symptoms, cognitive difficulties, or other rehabilitation needs. They share information and develop ideas to help clients improve their functional recovery.

**Zero Exclusion: Eligibility is based on client choice**

Every person with severe mental illness who wants to work is eligible for IPS supported employment, regardless of psychiatric diagnosis, symptoms, work history, or other problems, including substance abuse and cognitive impairment. The core philosophy of IPS supported employment is that all persons with a disability can work at competitive jobs in the community without prior training and that no one should be excluded from this opportunity. Agencies develop a culture of work, so all practitioners encourage clients to consider working.

**Attention to client preferences**

Services are based on clients’ preferences and choices, rather than providers’ judgments. Client preferences help determine the type of job that is sought, the nature of support provided by the employment specialist and team, and whether to disclose the aspects of a person's psychiatric disability to the employer.

**Benefits counseling is important**

Employment specialists help clients to access ongoing guidance regarding Social Security, Medicaid, and other government entitlements. Fear of losing benefits is a major reason that clients may not want to seek employment. It is vital that clients obtain accurate information to inform and guide the plan for starting work and over time for making decisions about changes in wages and work hours.

**Rapid job search**

Employment specialists help clients seek jobs directly, rather than providing extensive pre-employment assessment and training, or intermediate work experiences. Beginning the job search process early (i.e., within 30 days) demonstrates to clients that their desire to work is taken seriously and conveys optimism that there are multiple opportunities available in the community for clients to achieve their vocational goals.

**Systematic job development**

Employment specialists develop relationships with employers, based upon their clients’ work preferences, by meeting face-to-face over multiple visits. Employment specialists learn about the work environment and the employers’ work needs. They find out about jobs that they may not be aware of at employment sites. They gather information about the nature of job opportunities and assess whether they may be a good job fit. Employment specialists continue to make periodic visits because networking is how people find jobs.

**Time-unlimited support**

Follow-along supports are individualized and continued for as long as the client wants and needs the support. IPS specialists and other members of the treatment team provide work support. In addition, they look for natural supports (e.g., family member, co-worker) that would be available over time. The goal is to help the client become as independent as possible in his or her vocational role, while providing support and assistance as needed. Once a person has worked steadily (e.g., one year), they discuss transitioning from IPS.

Dartmouth Psychiatric Research Center, 10/11/2011 http://www.dartmouth.edu/~ips/page48/page79/files/ips-practice-principles-002880029.pd

Definition:

“Competitive employment" for the intent and purposes of this report means work (part-time or full-time) in the community that anyone can apply for and pays at least minimum wage. The wage should not be less than the normal wage (and level of benefits) paid for the same work performed by individuals who do not have a mental illness. http://www.michigan.gov/mdhhs/0,5885,7-339-71550\_2941\_4868\_38495\_38496\_38505---,00.html.

Delimitations:

The information provided in this report is delimited to data obtained from 24 Michigan recognized IPS programs in the State of Michigan that identify themselves as IPS providers with various levels of adherence to fidelity of the IPS model. It is assumed that the information and data collected from the IPS service providers or organizations are valid and reliable. Additionally, the information provided is reflective only of programs with at least one external fidelity review or those awaiting completion during fiscal year 2019.



First annual IPS Summit held at the Suburban Collection Showplace in Novi, Michigan. In all, 147 individuals representing many of the IPS programs in Michigan were in attendance.

Overview:

As previously noted, this is the fourth Evidence-Based Practice IPS report completed for the MDHHS/BHDDA representing the current 24 statewide IPS programs. The prior published report was published, printed and distributed to participating programs, stakeholders, and posted on the Michigan Department of Health and Human Service’s website <https://www.michigan.gov/documents/mentalhealth/Michigan_2018_Report_656988_7.pdf> to share program data and outcomes for statewide observation. This report builds on previous reports and continues the longitudinal observation of reported data from Michigan’s IPS programs. The data will provide information to guide IPS program growth in Michigan and identify organizational aspects about IPS programs, which vary across the state. The report describes the status of programmatic characteristics and conditions under which IPS programs serve Michigan residents through local CMHSPs or contracted providers. Information encompasses employment data, outcome measures, model adherence, business/consumer/employment staff interviews, and implications of the findings from this data.

Method:

Data collected for this report is from program supervisors, or from IPS staff for agencies that do not currently have an IPS supervisor. All programs that participated in this report identify themselves as providing IPS services and at minimum had an external baseline fidelity review during or before fiscal year 2018/2019. External fidelity reviews considered for this report were completed by the IPS Michigan Fidelity Assistance Support Team (MIFAST) external fidelity review team. Survey information was distributed and collected through Survey Monkey. This fourth report intends to continue observation of longitudinal data collection to be evaluated and developed accordingly with data collected and feedback from MDHHS/BHDDA, IPS service providers, and stakeholders.

Results/Aggregate Data Responses:

At the time of this report, there were 24 providers recognized as IPS programs. Of the 24 programs, five (5) achieved exemplary fidelity, six (6) achieved good fidelity, and thirteen (13) achieved fair fidelity, (Figure 2). The reported number of individuals actively enrolled in IPS services during the reporting period was 1,645. This represents an additional 180 individuals that received IPS services or a 12.29 percent increase in relation to the 2018 report.

The employment rate for Michigan sites as tracked by the National IPS Works data site during the third quarter of fiscal year (FY) 19 was 45.59 percent. There were 750 individuals (unduplicated) from the IPS supported employment caseload of 1,645 working in competitive employment at any time during the quarter. See Figure 1. This includes individuals working limited hours or days during the quarter as well as individuals working full-time. See Figure 1.

Figure 1

Of the 1,645 actively enrolled consumers, 639 were reported as having the Healthy Michigan Plan Medicaid as their primary form of insurance (Figure 2). This represents 38.84 percent of all actively enrolled consumers receiving this insurance during April, May and June of 2019. This also represents a 5 percent increase in individuals receiving IPS services with Healthy Michigan Plan Medicaid as their primary form of insurance.

Figure 2

The IPS fidelity scale has three sections including staffing, organization, and services. Each section has various fidelity items evaluated on a five-point response format with a range of 1 = no implementation, 5 = full implementation, and intermittent numbers representing progressively greater degrees of implementation. The services identified in the fidelity manual as part of the IPS model include intake, engagement, assessment, job placement, job coaching, and follow-along supports before stepping down to less intensive employment support from another clinical or mental health practitioner.

Figure 3

|  |  |  |  |
| --- | --- | --- | --- |
| Color Coding Key | Exemplary | Good | Fair |

There are 83 counties in Michigan. Presently, 21 of the 83 counties in Michigan provide IPS services. Of the 24 providers of IPS services, six (6) are currently coordinated and staffed within CMHSPs and 18 are non-CMHSP contracted service providers. Some of the 21 counties where IPS is represented have more than one IPS service provider (Detroit – nine (9), Oakland – three (3), Bay County – two (2), Kalamazoo – two (2)). In the reporting year ending September 30, 2019, one (1) agency in Detroit is no longer providing IPS services. For the intent of this report, the following color code is used to identify program(s) by level of reported adherence to the fidelity model (Figure 4):

Rose - Exemplary

Yellow - Good

Aqua - Fair

White - No IPS services offered

|  |  |  |  |
| --- | --- | --- | --- |
| Color Coding Key | Exemplary | Good | Fair |

For counties with more than one IPS provider, the overall majority of fidelity model adherence is represented in Figure 4.

As will be noted in the following information, date ranges may vary given the type of information being gathered. The date range used for reporting the number of job placements for this report was April 1, 2019 through June 30, 2019 (FY 19 – Third Quarter). The total reported number of job placements for IPS programs in the third quarter of 2019 was 387 new job starts. In the 2018 published report, the total new job starts reported was 443 which represents a decrease of 56 job starts, or a 12.6 percent decrease from 2018 to 2019. The 387 reported placements represent the total unduplicated count of new job starts. However, this number does not represent an unduplicated number of consumers as some individuals could have reported obtaining more than one job during the three-month timeframe. A breakdown of new job starts by corresponding fidelity score reflects the following: (Table 1, Figure 5.3)

* Five (5) exemplary fidelity programs accounted for 112 placements out of 429 total active consumers in IPS programs which represent an average of 26 percent of caseload placed. This represents a 1 percent increase for the 2019 fiscal year’s report.
* Six (6) good fidelity programs accounted for 125 placements out of 593 total active consumers in IPS programs which represent an average of 21 percent of caseload placed. This represents a 12 percent decrease for the 2019 fiscal year’s report.
* Thirteen (13) fair fidelity programs accounted for 150 placements out of 623 total active consumers in IPS programs which represent average of 24 percent of caseload placed. This represents a 9 percent decrease for the 2019 fiscal year’s report.

The Michigan Department of Health and Human Services will not exclude from participation in, deny benefits of, or discriminate against any individual or group because of race, sex, religion, age, national origin, color, height, weight, marital status, gender identification or expression, sexual orientation, partisan considerations, or a disability or genetic information that is unrelated to the person’s eligibility.



Figure 4

(IPS Sites at CMHSPs with at least a recognized external baseline review)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Color Coding Key | | Exemplary | | Good | | Fair |
| Program Fidelity Standing | Number of New Job Starts During 3rd Quarter | | Number of Enrolled Consumers at Time of Report | | Percentage of Caseload Employed in New Jobs | |
| Exemplary | 46 | | 140 | | 32% | |
| Good | 93 | | 356 | | 26% | |
| Fair | 200 | | 745 | | 27% | |
| Below/No Fidelity Review | 12 | | 78 | | 15% | |
| Totals | 351 | | 1319 | | 27% | |

Figure 5 (2016 Report Data)

|  |  |  |  |
| --- | --- | --- | --- |
| Program Fidelity Standing | Number of New Job Starts During 3rd Quarter | Number of Enrolled Consumers at Time of Report | Percentage of Caseload Employed in New Jobs |
| Exemplary  (3 Programs) | 70 | 219 | 32% |
| Good  (8 Programs) | 157 | 527 | 30% |
| Fair  (10 Programs) | 140 | 527 | 26.5% |
| Awaiting completion of external fidelity review  (1 Program) | 22 | 44 | 50% |
| Totals | 389 | 1317 | 29.5% |

Figure 5.1 (2017 Report Data)

|  |  |  |  |
| --- | --- | --- | --- |
| Program Fidelity Standing | Number of New Job Starts During 3rd Quarter | Number of Enrolled Consumers at Time of Report | Percentage of Caseload Employed in New Jobs |
| Exemplary  (5 Programs) | 131 | 516 | 25% |
| Good  (8 Programs) | 211 | 645 | 33% |
| Fair  (8 Programs) | 101 | 304 | 33% |
| Totals | 443 | 1465 | 30% |

Figure 5.2 (2018 Report Data)

|  |  |  |  |
| --- | --- | --- | --- |
| Program Fidelity Standing | Number of New Job Starts During 3rd Quarter | Number of Enrolled Consumers at Time of Report | Percentage of Caseload Employed in New Jobs |
| Exemplary  (5 Programs) | 112 | 429 | 26% |
| Good  (6 Programs) | 125 | 593 | 21% |
| Fair  (13 Programs) | 150 | 623 | 24% |
| Totals | 387 | 1645 | 23.5% |

Figure 5.3 (2019 Report Data)

Table 1

|  |  |  |  |
| --- | --- | --- | --- |
| Color Coding Key | Exemplary | Good | Fair |

In the 2019 report, the continuation of the number of consumers reaching employment milestones of 90, 180 and 365 days of employment is included (Figure 6). The 24 providers participating in the survey all submitted the unduplicated count of consumers reaching these milestones. The total number of individuals reaching 90 days of employment was 173 which represents an increase of 5 individuals, 180 days of employment was 124 which represents an increase of 55 individuals, and 365 days of employment was 65 which represents decrease of one consumer from the 2018 report.

A highlighted note for milestones is that although the number of new placements decreased by 55 from the 2018 report, the number of individuals reaching employment milestones of 180 days of employment increased by 55 individuals.

Of the total reaching 90 days of employment, 38 were from exemplary fidelity programs, 44 from good fidelity programs, and 91 from fair fidelity programs. Those reported as reaching 180 days of employment, 25 were from exemplary fidelity programs, 49 from good fidelity programs, and 50 from fair fidelity programs. Finally, those reported as reaching 365 days of employment, 18 were from exemplary fidelity programs, 20 from good fidelity programs, and 27 from fair fidelity programs (Figure 6).

Figure 6

|  |  |  |  |
| --- | --- | --- | --- |
| Color Coding Key | Exemplary | Good | Fair |

The 24 providers participating in the survey all submitted their IPS program’s average wage for employed consumers who were active on IPS staff caseloads from August5, 2019 through August 15,2019. The cumulative average wage per hour was $10.64. This represents an increase of 24 cents per hour from the 2018 survey. The cumulative average hours worked per week was 25.79. This represents a decrease of 1.1 hours per week in 2019 compared to the 2018 reported average hours worked. The percent of caseloads placed reported in 2019 decreased by 6.5 percent from the 2018 report (Figure 5.2, 5.3). The cumulative average wage of $10.64 per hour is $1.19 per hour above current minimum wage for Michigan (Table 2). The reported average wage of $10.64 represents $1.19 per hour above the current Michigan’s minimum wage through 2019 <https://www.dol.gov/whd/minwage/america.htm#Michigan> (Table 2) with the lowest reported average wage being $9.65 per hour and the highest reported average wage at $11.96 per hour.

|  |  |  |  |
| --- | --- | --- | --- |
| **Michigan Minimum Wage Rates** | | | |
| **MICHIGAN** | **Basic Minimum Rate (per hour)** | **Premium Pay After Designated Hours** [**2**](https://www.dol.gov/whd/minwage/america.htm#footnote) | |
| **Daily** | **Weekly** |
| *(Applicable to employers of 2 or more employees)* | $9.45 |  | 40 |

2 The overtime premium pay is one and one-half times the employee’s regular rate, unless otherwise specified.

The State law excludes from coverage any employment that is subject to the federal Fair Labor Standards Act unless the State wage rate is higher than the federal rate. <https://www.dol.gov/whd/minwage/america.htm#Michigan>

Public Act 368 of 2018 (Legislative Changes Signed into Law 12/14/18)

|  |  |  |
| --- | --- | --- |
| **Effective Date** | **Minimum Hourly Wage Rate** | **Tipped Employee Hourly Wage Rate**  **(38% of regular minimum wage)** |
| January 1, 2016 | $8.50 | $3.23 |
| January 1, 2017 | $8.90 | $3.38 |
| January 1, 2018 | $9.25 | $3.52 |
| End of March, 2019 | $9.45 | $3.59 |
| January 1, 2020 | $9.65 | $3.67 |

Table 2

At the time of data collection, August5, 2019 through August 15,2019, fourteen (14) IPS programs reported no waiting list for services while 10 programs reported having a waiting list. The total number of consumers reported as waiting for IPS services was 227 which is a decrease of 25 individuals from the 2018 report. Of those consumers reported as being on a waiting list for IPS services, 77 are waiting for services directly from a CMHSP site and 150 were waiting for services directly from a contracted provider agency (Figure 7). There were 73 total IPS employment specialists throughout all 24 IPS programs (vacant positions and IPS supervisors were not included in the total) that accounted for 71.25 full-time employment (FTE) positions. This represents an additional 17.5 IPS employment specialists from the 2018 report. Reported data represents an average caseload size of 21.93 consumers per IPS employment specialist. This represents a decrease in caseload size of 3.55 individuals per IPS employment specialist caseload. In relation to the fidelity of caseload size, 21.93 consumers per employment specialist would represent a score of four (4) on the fidelity scale. Thus, the decreased number of individuals per employment specialist caseload supports an increase of IPS model adherence for the State of Michigan in relation to caseload size.

Figure 7

In an effort to continue cultivating staff and program relationships with community partners, IPS providers responded about their working relationship with Michigan Rehabilitation Services (MRS) and the Bureau of Services for Blind Persons (BSBP). Of the 24 IPS providers, 23 sites responded to the supplemental survey. Of the 23 participating sites, 11 or 48 percent, report having a supportive relationship with MRS. This represents a decrease of 19 percent identifying having a supportive relationship with MRS. Of the 23 participating sites, IPS providers, 15 or 65 percent, report not having mutually served consumers with BSBP (Table 3, Table 4, Figure 8).

How would you describe your IPS programs working relationship with Michigan Rehabilitation Services (MRS)?

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Answer Options** | **Supportive** | **Neutral** | **Not Supportive** | **Currently No Shared Consumer Cases at This Time** | | **Response Percent** | **Response Count** |
| Supportive | 11 | 0 | 0 | | 0 | 47.83% | 11 |
| Neutral | 0 | 9 | 0 | | 0 | 39.13% | 9 |
| Not Supportive | 0 | 0 | 0 | | 0 | 0% | 0 |
| Currently no shared consumer cases at this time | 0 | 0 | 0 | | 3 | 13.04% | 3 |

Table 3

How would you describe your IPS programs working relationship with Bureau of Services for Blind Persons (BSBP)?

|  |  |  |
| --- | --- | --- |
| **Answer Options** | **Response Percent** | **Response Count** |
| Supportive | 21.74% | 5 |
| Neutral | 8.70% | 2 |
| Not Supportive | 4.35% | 1 |
| Currently no shared consumer cases at this time | 65.22% | 15 |

Table 4

Figure 8

Appendix – A Page

Legend: Michigan - Recognized IPS Sites…………………………………………………………………….…….. 17

Number of Sites, CMHSP Board or Provider, Year of Program Start, Rural or Urban…………. 18

Staffing, Active Consumers, Waitlist…………………………………………………………………………………. 19-21

Number of Consumers on Healthy Michigan Plan…………………………………………………………….. 22

New Job Starts……………………………………………………………………………………………………………….…. 23

Number of Individuals That Worked at Minimum One Day at Any Time During Quarter….. 24

Average Hours Worked…………………………………………………………………………………………….………. 25

Average Wage Earned……………………………………………………………………………………………….….…… 26

Number of Days to Job Search……………………………………………………………………………….………..… 27

Number of Fidelity Reviews, Fidelity Review Score, Adherence to Fidelity Model……………… 28

Michigan Rehabilitation Services, Cash Match (Interagency Cash Transfer Agreement).……. 29

Bureau of Services for Blind Persons………………………………………………………………………..………… 30-31

Number of Consumers Reaching 90/180/365 Days of Employment…………………………………… 32

Follow-along Supports, Average Length of Follow-along Supports…………………………………….. 33

Non-Competitive Placements…………………………………………………………………………………………….. 34

Benefits Planning/Resources, Benefits to Work or Benefits Information Network Training… 35

Legend: Michigan - Recognized IPS Sites

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| |  |  | | --- | --- | | Name |  | | City/County(ies) | CMHSP |
| Arab Community Center for Economic & Social Services (ACCESS) | Dearborn/Wayne | Detroit Wayne Integrated Health Network |
| Central City Integrated Health | Detroit/Wayne | Detroit Wayne Integrated Health Network |
| Community Care Services, MI | Lincoln Park/Wayne | Detroit Wayne Integrated Health Network |
| Community Mental Health (CMH) for Central Michigan | Clare, Gladwin, Isabella, Mecosta, Midland, Osceola | CMH for Central Michigan |
| CNS Healthcare | Southfield | Oakland Community Health Network |
| Development Centers | Detroit/Wayne | Detroit Wayne Integrated Health Network |
| Do-All Inc. | Bay County | Bay Arenac Behavioral Health |
| Easterseals Michigan | Southfield | Oakland Community Health Network |
| Gratiot Integrated Health Network | Gratiot | Gratiot Integrated Health Network |
| HealthWest Michigan | Muskegon | HealthWest Michigan |
| Hope Network | Hillsdale, Jackson | Lifeways CMH |
| Interact of Michigan | Kent | Network 180 |
| Interact of Michigan | Kalamazoo | Integrated Services of Kalamazoo |
| Lincoln Behavioral Services | Redford/Wayne | Detroit Wayne Integrated Health Network |
| MRC Industries, Inc | Kalamazoo | Integrated Services of Kalamazoo |
| New Dimensions | Bay/Arenac County | Bay Arenac Behavioral Health |
| Northeast Guidance Center | Detroit/Wayne | Detroit Wayne Integrated Health Network |
| Northeast Michigan CMH Authority | Alcona, Alpena, Montmorency, Presque Isle | Northeast Michigan CMH Authority |
| Riverwood Center | Berrien | Berrien Mental Health Authority |
| Southwest Counseling Solutions | Detroit/Wayne | Detroit Wayne Integrated Health Network |
| St. Clair County CMH | St. Clair | St. Clair County CMH |
| Team Wellness Center | Detroit/Wayne | Detroit Wayne Integrated Health Network |
| The Guidance Center | Southgate/Wayne | Detroit Wayne Integrated Health Network |
| Training and Treatment Innovations | Oxford | Oakland Community Health Network |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name of IPS Program** | **Number of IPS Sites Associated with Agency/Organization** | **Community Mental Health Board or Provider Agency** | **Year IPS Services Began** | **Urban/Rural** |
| ACCESS | 1 | Provider Agency | 2011 | Urban |
| Berrien County CMH - Riverwood Center | 1 | Community Mental Health Board | 2013/2016 | Urban |
| Central City Integrated Health | 2 | Provider Agency | 2007 | Urban |
| CNS Healthcare | 4 | Provider Agency | 2011 | Urban |
| Community Care Services | 1 | Provider Agency | 2007 | Urban |
| Community Mental Health for Central Michigan | 6 | Community Mental Health Board | 2008 | Rural |
| Development Centers | 1 | Provider Agency | 2008 | Urban |
| Do-All, Inc. | 1 | Provider Agency | 2019 | Rural |
| Easterseals Michigan | 3 | Provider Agency | 2008 | Urban |
| Gratiot Integrated Health Network | 1 | Community Mental Health Board | 2019 | Urban |
| HealthWest | 1 | Community Mental Health Board | 2007 | Urban |
| Hope Network | 1 | Provider Agency | 2010 | Urban |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | 1 | Provider Agency | 1999 | Urban |
| InterAct of Michigan, Inc. - Kent | 1 | Provider Agency | 2013 | Urban |
| Lincoln Behavioral Services | 1 | Provider Agency | 2007 | Urban |
| MRC Industries, Inc. | 1 | Provider Agency | 2019 | Urban |
| New Dimensions | 1 | Provider Agency | 2019 | Urban |
| Northeast Guidance Center | 1 | Provider Agency | 2007 | Urban |
| Northeast Michigan CMH | 1 | Community Mental Health Board | 2011 | Rural |
| Southwest Counseling Solutions | 1 | Provider Agency | 2007 | Urban |
| St. Clair County Community Mental Health | 3 | Community Mental Health Board | 2012 | Urban |
| Team Wellness Center | 1 | Provider Agency | 2014 | Urban |
| The Guidance Center | 1 | Provider Agency | 2008 | Urban |
| Training and Treatment Innovations | 1 | Provider Agency | 2006 | Rural |
|  |  |  |  |  |
| Color Coding Key | Exemplary | Good | Fair |  |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Name of IPS Program** | | | | | | | **Total Number of IPS Employment Specialists** | | | | | | | | | | | |
| **2016** | | | **2017** | | | **2018** | | | **2019** | | |
| ACCESS | | | | | | | 1 | | | 1 | | | 2 | | | 2 | | |
| Berrien County CMH - Riverwood Center | | | | | | | - | | | 2 | | | 3 | | | 2 | | |
| Central City Integrated Health | | | | | | | 3 | | | 3 | | | 3 | | | 2 | | |
| CNS Healthcare | | | | | | | 5 | | | 4.5 | | | 5 | | | 4 | | |
| Community Care Services | | | | | | | 1 | | | 1 | | | 1 | | | 2 | | |
| Community Mental Health for Central Michigan | | | | | | | 5 | | | 6 | | | 6 | | | 8 | | |
| Development Centers | | | | | | | 4 | | | 1 | | | 1 | | | 1 | | |
| Do-All, Inc. | | | | | | | - | | | - | | | - | | | 2 | | |
| Easterseals Michigan | | | | | | | 5 | | | 5 | | | 4 | | | 4 | | |
| Gratiot Integrated Health Network | | | | | | | - | | | - | | | - | | | 1 | | |
| HealthWest | | | | | | | 6 | | | 5 | | | 4 | | | 6 | | |
| Hope Network | | | | | | | 2 | | | 1 | | | 1.5 | | | 2 | | |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | | | | | | | 4 | | | 3 | | | 2 | | | 3 | | |
| InterAct of Michigan, Inc. - Kent | | | | | | | 3 | | | 4 | | | 5 | | | 5 | | |
| Lincoln Behavioral Services | | | | | | | 4 | | | 2 | | | 2 | | | 3 | | |
| MRC Industries | | | | | | | 4 | | | - | | | - | | | 3 | | |
| New Dimensions | | | | | | | - | | | - | | | - | | | 1 | | |
| Northeast Guidance Center | | | | | | | 2 | | | 1.5 | | | 1 | | | 3 | | |
| Northeast Michigan CMH | | | | | | | 4 | | | 3 | | | 3 | | | 2 | | |
| Southwest Counseling Solutions | | | | | | | 5 | | | 3 | | | 2 | | | 1 | | |
| St. Clair County Community Mental Health | | | | | | | 4 | | | 5 | | | 4 | | | 4 | | |
| Team Wellness Center | | | | | | | 8 | | | 3 | | | 3 | | | 6 | | |
| The Guidance Center | | | | | | | 3 | | | 2 | | | 2 | | | 4 | | |
| Training and Treatment Innovations | | | | | | | 3 | | | 2 | | | 2 | | | 2 | | |
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| Color Coding Key | | Exemplary | | | | | Good | | | | | | Fair | | | | | |  | | |

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| **Name of IPS Program** | **Total Number of Active Consumers in IPS Program** | | | |
| **2016** | **2017** | **2018** | **2019** |
| ACCESS | 11 | 56 | 48 | 60 |
| Berrien County CMH - Riverwood Center | - | 44 | 91 | 48 |
| Central City Integrated Health | 33 | 56 | 97 | 75 |
| CNS Healthcare | 85 | 105 | 94 | 161 |
| Community Care Services | 18 | 20 | 20 | 36 |
| Community Mental Health for Central Michigan | 78 | 88 | 108 | 77 |
| Development Centers | 53 | 30 | 45 | 22 |
| Do-All, Inc. | - | - | - | 34 |
| Easterseals Michigan | 66 | 88 | 182 | 151 |
| Gratiot Integrated Health Network | - | - | - | 23 |
| HealthWest | 100 | 140 | 83 | 100 |
| Hope Network | 23 | 33 | 42 | 33 |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | 62 | 51 | 76 | 70 |
| InterAct of Michigan, Inc. - Kent | 72 | 34 | 166 | 177 |
| Lincoln Behavioral Services | 111 | 41 | 40 | 63 |
| MRC Industries | 45 | - | - | 86 |
| New Dimensions | - | - | - | 22 |
| Northeast Guidance Center | 22 | 40 | 20 | 48 |
| Northeast Michigan CMH | 66 | 49 | 69 | 47 |
| Southwest Counseling Solutions | 51 | 62 | 41 | 34 |
| St. Clair County Community Mental Health | 64 | 80 | 100 | 91 |
| Team Wellness Center | 94 | 107 | 49 | 104 |
| The Guidance Center | 32 | 20 | 24 | 43 |
| Training and Treatment Innovations | 31 | 40 | 50 | 40 |

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| Color Coding Key | Exemplary | Good | Fair |  |

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| **Name of IPS Program** | **Waiting List** | | | | **Number of Consumers on Waiting List** | | | |
| **2016** | **2017** | **2018** | **2019** | **2016** | **2017** | **2018** | **2019** |
| ACCESS | No | No | No | No | 0 | 0 | 0 | 0 |
| Berrien County CMH - Riverwood Center | - | Yes | No | No | - | 3 | 0 | 0 |
| Central City Integrated Health | No | No | No | No | 0 | 0 | 0 | 0 |
| CNS Healthcare | No | Yes | Yes | Yes | 0 | 61 | 42 | 73 |
| Community Care Services | Yes | Yes | Yes | Yes | 20 | 5 | 15 | 5 |
| Community Mental Health for Central Michigan | Yes | Yes | Yes | Yes | 72 | 56 | 70 | 51 |
| Development Centers | No | Yes | Yes | Yes | 0 | 11 | 14 | 5 |
| Do All, Inc. | - | - | - | No | - | - | - | 0 |
| Easterseals Michigan | Yes | Yes | Yes | Yes | 6 | 33 | 28 | 12 |
| Gratiot Integrated Health Network | - | - | - | No | - | - | - | 0 |
| HealthWest | Yes | Yes | Yes | Yes | 19 | 18 | 20 | 11 |
| Hope Network | No | No | No | No | 0 | 0 | 0 | 0 |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | No | No | No | No | 0 | 0 | 0 | 0 |
| InterAct of Michigan, Inc. - Kent | No | No | No | No | 0 | 0 | 0 | 0 |
| Lincoln Behavioral Services | Yes | No | No | No | 47 | 0 | 0 | 0 |
| MRC Industries | No | - | - | No | 0 | - | - | 0 |
| New Dimensions | - | - | - | No | - | - | - | 0 |
| Northeast Guidance Center | No | No | No | Yes | 0 | 0 | 0 | 5 |
| Northeast Michigan CMH | No | No | No | No | 0 | 0 | 0 | 0 |
| Southwest Counseling Solutions | Yes | Yes | Yes | Yes | 41 | 24 | 27 | 29 |
| St. Clair County Community Mental Health | Yes | Yes | Yes | Yes | 31 | 15 | 16 | 15 |
| Team Wellness Center | No | No | No | No | 0 | 0 | 0 | 0 |
| The Guidance Center | Yes | No | No | No | 5 | 0 | 0 | 0 |
| Training and Treatment Innovations | No | No | Yes | Yes | 0 | 0 | 20 | 21 |

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| Color Coding Key | Exemplary | Good | Fair |  |

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| **Name of IPS Program** | **Number of People that are Receiving Healthy Michigan Plan (Affordable Care Act)** | | |
|  | **2017** | **2018** | **2019** |
| ACCESS | 0 | 46 | 60 |
| Berrien Mental Health Authority | 17 | 24 | 12 |
| Central City Integrated Health | 31 | 24 | 37 |
| CNS Healthcare | 46 | 33 | 40 |
| Community Care Services | 10 | 1 | 22 |
| Community Mental Health for Central Michigan | 47 | 55 | 127 |
| Development Centers | 21 | 20 | 8 |
| Do-All, Inc. | - | - | 12 |
| Easterseals Michigan | 48 | 43 | 51 |
| Gratiot Integrated Health Network | - | - | 27 |
| HealthWest | 38 | 36 | 38 |
| Hope Network | 13 | 11 | 14 |
| InterAct of Michigan, Inc. – Action Employment Services (AES) - Kalamazoo | 0 | 26 | 33 |
| InterAct of Michigan, Inc. - Kent | 0 | 0 | 0 |
| Lincoln Behavioral Services | 14 | 7 | 9 |
| MRC Industries | - | - | 0 |
| New Dimensions | - | - | 12 |
| Northeast Guidance Center | 8 | 5 | 23 |
| Northeast Michigan Mental Health | 21 | 21 | 27 |
| Southwest Counseling Solutions | 24 | 18 | 16 |
| St. Clair County CMH Services | 40 | 57 | 45 |
| Team Wellness Center | 107 | 49 | 0 |
| The Guidance Center | 16 | 16 | 18 |
| Training and Treatment Innovations | 0 | 0 | 8 |

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| **Name of IPS Program** | **New Job Starts** | | | |
|  | **2016** | **2017** | **2018** | **2019** |
| ACCESS | 0 | 12 | 14 | 20 |
| Berrien County CMH - Riverwood Center | - | 22 | 23 | 8 |
| Central City Integrated Health | 12 | 8 | 24 | 17 |
| CNS Healthcare | 33 | 25 | 25 | 24 |
| Community Care Services | 2 | 5 | 7 | 5 |
| Community Mental Health for Central Michigan | 32 | 34 | 52 | 34 |
| Development Centers | 29 | 17 | 15 | 4 |
| Do All, Inc. | - | - | - | 7 |
| Easterseals Michigan | 24 | 20 | 27 | 22 |
| Gratiot Integrated Health Network | - | - | - | 7 |
| HealthWest | 23 | 49 | 30 | 49 |
| Hope Network | 11 | 9 | 11 | 10 |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | 14 | 13 | 26 | 17 |
| InterAct of Michigan, Inc. - Kent | 20 | 24 | 54 | 8 |
| Lincoln Behavioral Services | 12 | 17 | 9 | 28 |
| MRC Industries | 3 | - | - | 11 |
| New Dimensions | - | - | - | 4 |
| Northeast Guidance Center | 5 | 16 | 29 | 23 |
| Northeast Michigan CMH | 14 | 19 | 24 | 16 |
| Southwest Counseling Solutions | 17 | 22 | 16 | 18 |
| St. Clair County Community Mental Health | 16 | 23 | 15 | 20 |
| Team Wellness Center | 12 | 9 | 26 | 10 |
| The Guidance Center | 6 | 7 | 5 | 6 |
| Training and Treatment Innovations | 16 | 17 | 11 | 19 |

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| Color Coding Key | Exemplary | Good | Fair |  |

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| **Name of IPS Program** | **Number of Individuals That Worked at Least One Day at Any Time Throughout the Quarter** |
|  | **2019** |
| ACCESS | 24 |
| Berrien County CMH - Riverwood Center | 24 |
| Central City Integrated Health | 20 |
| CNS Healthcare | 63 |
| Community Care Services | 20 |
| Community Mental Health for Central Michigan | 66 |
| Development Centers | 15 |
| Do All, Inc. | 13 |
| Easterseals Michigan | 34 |
| Gratiot Integrated Health Network | 12 |
| HealthWest | 52 |
| Hope Network | 16 |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | 33 |
| InterAct of Michigan, Inc. - Kent | 42 |
| Lincoln Behavioral Services | 52 |
| MRC Industries | 47 |
| New Dimensions | 15 |
| Northeast Guidance Center | 28 |
| Northeast Michigan CMH | 22 |
| Southwest Counseling Solutions | 22 |
| St. Clair County Community Mental Health | 35 |
| Team Wellness Center | 60 |
| The Guidance Center | 8 |
| Training and Treatment Innovations | 27 |

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| **Name of IPS Program** | **Average Number of Hours Per Week for Working**  **Consumers on Active IPS Caseload** | | | |
| **2016** | **2017** | **2018** | **2019** |
| ACCESS | 40 | 34 | 32 | 31 |
| Berrien County CMH - Riverwood Center | - | 27 | 22 | 20 |
| Central City Integrated Health | 24.88 | 29 | 32 | 28.9 |
| CNS Healthcare | 25.54 | 27 | 31.2 | 30 |
| Community Care Services | 27.54 | 21 | 35 | 25 |
| Community Mental Health for Central Michigan | 28 | 29 | 26.07 | 26.97 |
| Development Centers | 28 | 30 | 27 | 23.3 |
| Do-All, Inc. | - | - | - | 20 |
| Easterseals Michigan | 22 | 25 | 26 | 24 |
| Gratiot Integrated Health Network | - | - | - | 37.75 |
| HealthWest | 22 | 24 | 27 | 24 |
| Hope Network | 28 | 27 | 17.5 | 22.5 |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | 25.5 | 20 | 22.9 | 26.1 |
| InterAct of Michigan, Inc. - Kent | 30 | 23 | 25 | 22.5 |
| Lincoln Behavioral Services | 22 | 20 | 20 | 27.5 |
| MRC Industries | 17 | - | - | 16.24 |
| New Dimensions | - | - | - | 25.13 |
| Northeast Guidance Center | 30 | 24 | 25 | 28 |
| Northeast Michigan CMH | 22.97 | 29 | 26 | 26.5 |
| Southwest Counseling Solutions | 28.5 | 27 | 28 | 29.67 |
| St. Clair County Community Mental Health | 22.5 | 27 | 27 | 22 |
| Team Wellness Center | 25 | 32 | 35 | 28 |
| The Guidance Center | 20 | 31 | 25 | 27 |
| Training and Treatment Innovations | 20 | 25 | 25 | 26.8 |

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| **Name of IPS Program** | **Average Wage Per Hour for Working Consumers on Active IPS Caseload** | | | |
| **2016** | **2017** | **2018** | **2019** |
| ACCESS | $15.86 | $9.90 | $10.43 | $11.40 |
| Berrien County CMH - Riverwood Center | - | $9.73 | $9.53 | $10.40 |
| Central City Integrated Health | No Response | $9.83 | $9.94 | $11.96 |
| CNS Healthcare | $11.96 | $11.00 | $10.70 | $11.15 |
| Community Care Services | $9.54 | $10.48 | $12.50 | $10.13 |
| Community Mental Health for Central Michigan | $9.30 | $9.89 | $10.18 | $10.33 |
| Development Centers | $9.94 | $10.20 | $10.86 | $11.18 |
| Do All, Inc. | - | - | - | $9.65 |
| Easterseals Michigan | $10.50 | $12.00 | $10.26 | $11.50 |
| Gratiot Integrated Health Network | - | - | - | $10.23 |
| HealthWest | $9.21 | $9.65 | $9.69 | $10.60 |
| Hope Network | $9.05 | $10.42 | $11.23 | $11.10 |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | $9.23 | $10.37 | $11.29 | $10.83 |
| InterAct of Michigan, Inc. - Kent | $9.35 | $9.28 | $9.92 | $10.97 |
| Lincoln Behavioral Services | $10.73 | $11.66 | $10.83 | $10.15 |
| MRC Industries | $9.31 | - | - | $10.14 |
| New Dimensions | - | - | - | $10.50 |
| Northeast Guidance Center | $10.00 | $9.85 | $9.55 | $9.73 |
| Northeast Michigan CMH | $8.95 | $9.90 | $9.70 | $9.73 |
| Southwest Counseling Solutions | $9.42 | $10.00 | $10.52 | $11.27 |
| St. Clair County Community Mental Health | $9.71 | $9.85 | $10.73 | $10.41 |
| Team Wellness Center | $10.00 | $9.00 | $9.25 | $10.25 |
| The Guidance Center | $9.50 | $9.70 | $10.38 | $10.84 |
| Training and Treatment Innovations | $9.50 | $11.29 | $11.00 | $10.88 |

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| **Name of IPS Program** | **Average Number of Days from Initial Vocational Profile**  **to First Documented Community Based Job Search** | | | |
| **2016** | **2017** | **2018** | **2019** |
| ACCESS | Within 30 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| Berrien County CMH - Riverwood Center | - | Within 30 Days | Within 30 Days | Within 30 Days |
| Central City Integrated Health | Within 30 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| CNS Healthcare | Within 30 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| Community Care Services | Within 30 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| Community Mental Health for Central Michigan | Within 30 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| Development Centers | 31-60 Days | 31-60 Days | 31-60 Days | No Response |
| Do-All, Inc. | - | - | - | Within 30 Days |
| Easterseals Michigan | Within 30 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| Gratiot Integrated Health Network | - | - | - | Within 30 Days |
| HealthWest | Within 30 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| Hope Network | Within 30 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | Within 30 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| InterAct of Michigan, Inc. - Kent | Within 30 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| Lincoln Behavioral Services | 31-60 Days | Within 30 Days | 31-60 Days | Within 30 Days |
| MRC Industries | 31-60 Days | - | - | 31-60 Days |
| New Dimensions | - | - | - | Within 30 Days |
| Northeast Guidance Center | Within 30 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| Northeast Michigan CMH | 31-60 Days | 31-60 Days | Within 30 Days | Within 30 Days |
| Southwest Counseling Solutions | 31-60 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| St. Clair County Community Mental Health | Within 30 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| Team Wellness Center | Within 30 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| The Guidance Center | 31-60 Days | Within 30 Days | Within 30 Days | Within 30 Days |
| Training and Treatment Innovations | Within 30 Days | Within 30 Days | Within 30 Days | Within 30 Days |

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| Color Coding Key | Exemplary | Good | Fair |  |

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| **Name of IPS Program** | **Number of External Fidelity Reviews Completed** | **Score of Previous**  **IPS Fidelity Review** | **Score of Most Recent**  **IPS Fidelity Review** | **Fidelity Standing** |
| ACCESS | 4 | 87 | 100 | Good |
| Berrien County CMH - Riverwood Center | 1 | N/A | 107 | Good |
| Central City Integrated Health | 3 | 85 | 88 | Fair |
| CNS Healthcare | 3 | 99 | 106 | Good |
| Community Care Services | 12 | 82 | 83 | Fair |
| Community Mental Health for Central Michigan | 4 | 119 | 116 | Exemplary |
| Development Centers | 3 | 98 | 104 | Good |
| Do-All, Inc. | 1 | N/A | 91 | Fair |
| Easterseals Michigan | 5 | 113 | 116 | Exemplary |
| Gratiot Integrated Health Network | 1 | N/A | 75 | Fair |
| HealthWest | 5 | 110 | 107 | Good |
| Hope Network | 5 | 94 | 92 | Fair |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | 4 | 118 | 115 | Exemplary |
| InterAct of Michigan, Inc. - Kent | 3 | 96 | 111 | Good |
| Lincoln Behavioral Services | 11 | 96 | 97 | Fair |
| MRC Industries | 1 | N/A | 89 | Fair |
| New Dimensions | 1 | N/A | 80 | Fair |
| Northeast Guidance Center | 3 | 80 | 86 | Fair |
| Northeast Michigan CMH | 5 | 91 | 104 | Good |
| Southwest Counseling Solutions | 11 | 93 | 95 | Fair |
| St. Clair County Community Mental Health | 3 | 103 | 115 | Exemplary |
| Team Wellness Center | 3 | 101 | 92 | Fair |
| The Guidance Center | 6 | 102 | 96 | Fair |
| Training and Treatment Innovations | 4 | 100 | 116 | Exemplary |

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| Color Coding Key | Exemplary | Good | Fair |  |

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| **Name of IPS Program** | **Description of Working Relationship with MRS** | | | | **Interagency Cash**  **Transfer Agreement** | | | |
| **2016** | **2017** | **2018** | **2019** | **2016** | **2017** | **2018** | **2019** |
| ACCESS | Supportive | Supportive | Supportive | Supportive | No | No | No | No |
| Berrien County CMH - Riverwood Center | - | Supportive | Supportive | Supportive | - | Yes | Yes | Yes |
| Central City Integrated Health | No Shared Cases  At This Time | Supportive | Supportive | Neutral | No | No | No | No |
| CNS Healthcare | Supportive | Supportive | Supportive | Supportive | Yes | No | No | No |
| Community Care Services | Not Supportive | Neutral | Supportive | Supportive | No | No | No | No |
| Community Mental Health for Central Michigan | Supportive | Supportive | Supportive | Supportive | Yes | Yes | Yes | Yes |
| Development Centers | Neutral | Neutral | Neutral | No Response | No | No | No | No |
| Do-All, Inc. | - | - | - | No Shared Cases at This Time | - | - | - | No |
| Easterseals Michigan | Supportive | Neutral | Not Supportive | Neutral | No | No | No | No |
| Gratiot Integrated Health Network | - | - | - | Neutral | - | - | - | No |
| HealthWest | Supportive | Supportive | Supportive | Supportive | Yes | Yes | Yes | Yes |
| Hope Network | Neutral | Neutral | Neutral | Neutral | No | No | No | No |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | Supportive | Supportive | Supportive | Supportive | No | No | No | No |
| InterAct of Michigan, Inc. - Kent | No Shared Cases  At This Time | No Shared Cases  At This Time | Supportive | No Shared Cases at This Time | No | No | No | No |
| Lincoln Behavioral Services | Neutral | Supportive | Supportive | Supportive | No | No | Yes | No |
| MRC Industries | Neutral | - | - | Neutral | No | - | - | No |
| New Dimensions | - | - | - | No Shared Cases at This Time | - | - | - | No |
| Northeast Guidance Center | Supportive | Supportive | Supportive | Neutral | No | No | No | No |
| Northeast Michigan CMH | Supportive | Supportive | Neutral | Supportive | Yes | Yes | Yes | Yes |
| Southwest Counseling Solutions | Supportive | Neutral | Neutral | Supportive | No | No | No | No |
| St. Clair County Community Mental Health | Neutral | Not Supportive | Supportive | Neutral | Yes | Yes | Yes | Yes |
| Team Wellness Center | Supportive | Supportive | Supportive | Supportive | No | No | No | No |
| The Guidance Center | Neutral | Neutral | Neutral | Neutral | No | No | No | No |
| Training and Treatment Innovations | Neutral | Supportive | Supportive | Neutral | No | No | No | No |

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| Color Coding Key | Exemplary | Good | Fair |  |

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| **Name of IPS Program** | **Description of Relationship with Bureau of Services for Blind Persons (BSBP)** | | | |
| **2016** | **2017** | **2018** | **2019** |
| ACCESS | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time |
| Berrien County CMH - Riverwood Center | - | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time |
| Central City Integrated Health | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time |
| CNS Healthcare | Not Supportive | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time |
| Community Care Services | Supportive | Neutral | No Shared Cases  at This Time | No Shared Cases  at This Time |
| Community Mental Health for Central Michigan | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time |
| Development Centers | No Shared Cases  at This Time | No Shared Cases  at This Time | Neutral | No Response |
| Do-All, Inc. | - | - | - | No Shared Cases  at This Time |
| Easterseals Michigan | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time |
| Gratiot Integrated Health Network | - | - | - | No Shared Cases  at This Time |
| HealthWest | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time |
| Hope Network | Neutral | No Shared Cases  at This Time | No Shared Cases  at This Time | Supportive |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | Supportive | Supportive | No Shared Cases  at This Time | Supportive |
| InterAct of Michigan, Inc. - Kent | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time |
| Lincoln Behavioral Services | Neutral | No Shared Cases  at This Time | Supportive | Supportive |
| MRC Industries | No Shared Cases  at This Time | - | - | Supportive |
| New Dimensions | - | - | - | No Shared Cases  at This Time |

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| Color Coding Key | Exemplary | Good | Fair |  |

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| **Name of IPS Program** | **Description of Relationship with Bureau of Services for Blind Persons (BSBP)** | | | |
| **2016** | **2017** | **2018** | **2019** |
| Northeast Guidance Center | Supportive | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time |
| Northeast Michigan CMH | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time |
| Southwest Counseling Solutions | Neutral | Neutral | Neutral | Neutral |
| St. Clair County Community Mental Health | Not Supportive | Not Supportive | Supportive | Neutral |
| Team Wellness Center | No Shared Cases  at This Time | No Shared Cases  at This Time | No Shared Cases  at This Time | Supportive |
| The Guidance Center | No Shared Cases  at This Time | Supportive | No Shared Cases  at This Time | No Shared Cases  at This Time |
| Training and Treatment Innovations | No Shared Cases  at This Time | Not Supportive | Neutral | Not Supportive |

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| Color Coding Key | Exemplary | Good | Fair |  |

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| **Name of IPS Program** | **Number of People Reaching Specific Length of Employment During Quarter** | | | | | |
| **90 Days** | | **180 Days** | | **365 Days** | |
| **2018** | **2019** | **2018** | **2019** | **2018** | **2019** |
| ACCESS | 1 | 5 | 13 | 13 | 3 | 6 |
| Berrien County CMH - Riverwood Center | 10 | 1 | 0 | 2 | 1 | 2 |
| Central City Integrated Health | 5 | 4 | 4 | 0 | 2 | 0 |
| CNS Healthcare | 14 | 6 | 2 | 7 | 1 | 0 |
| Community Care Services | 3 | 2 | 3 | 6 | 4 | 7 |
| Community Mental Health for Central Michigan | 16 | 18 | 5 | 5 | 6 | 10 |
| Development Centers | 9 | 2 | 0 | 1 | 0 | 1 |
| Do-All, Inc. | - | 2 | - | 0 | - | 1 |
| Easterseals Michigan | 7 | 0 | 4 | 3 | 3 | 1 |
| Gratiot Integrated Health Network | - | 1 | - | 5 | - | 0 |
| HealthWest | 10 | 7 | 1 | 3 | 0 | 0 |
| Hope Network | 13 | 7 | 10 | 3 | 3 | 2 |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | 10 | 5 | 2 | 8 | 0 | 3 |
| InterAct of Michigan, Inc. - Kent | 28 | 21 | 5 | 23 | 13 | 12 |
| Lincoln Behavioral Services | 9 | 3 | 0 | 9 | 1 | 4 |
| MRC Industries | - | 6 | - | 8 | - | 8 |
| New Dimensions | - | 3 | - | 1 | - | 1 |
| Northeast Guidance Center | 1 | 10 | 6 | 1 | 14 | 1 |
| Northeast Michigan CMH | 6 | 4 | 4 | 1 | 2 | 0 |
| Southwest Counseling Solutions | 4 | 3 | 1 | 0 | 1 | 0 |
| St. Clair County Community Mental Health | 10 | 10 | 3 | 7 | 5 | 3 |
| Team Wellness Center | 2 | 47 | 3 | 13 | 1 | 0 |
| The Guidance Center | 1 | 1 | 1 | 3 | 5 | 2 |
| Training and Treatment Innovations | 8 | 5 | 0 | 2 | 0 | 1 |

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| Color Coding Key | Exemplary | Good | Fair |  |

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| **Name of IPS Program** | **Does IPS Program Provide**  **Follow Along Supports?** | | | | **Average Length of Follow Along Supports** | | | |
| **2016** | **2017** | **2018** | **2019** | **2016** | **2017** | **2018** | **2019** |
| ACCESS | Yes | Yes | Yes | Yes | 12+ Months | 6-9 Months | 9-12 Months | 9-12 Months |
| Berrien County CMH - Riverwood Center | - | Yes | Yes | Yes | - | 3-6 Months | 6-9 Months | 6-9 Months |
| Central City Integrated Health | Yes | No | Yes | Yes | 9-12 Months | 9-12 Months | 9-12 Months | 9-12 Months |
| CNS Healthcare | Yes | Yes | Yes | Yes | 12+ Months | 9-12 Months | 12+ Months | 6-9 Months |
| Community Care Services | Yes | Yes | Yes | Yes | 9-12 Months | 9-12 Months | 3-6 Months | 12+ Months |
| Community Mental Health for Central Michigan | Yes | Yes | Yes | Yes | 6-9 Months | 6-9 Months | 9-12 Months | 3-6 Months |
| Development Centers | Yes | Yes | Yes | No Response | 1-3 Months | 1-3 Months | 1-3 Months | No Response |
| Do-All, Inc. | - | - | - | Yes | - | - | - | 9-12 Months |
| Easterseals Michigan | Yes | Yes | Yes | Yes | 9-12 Months | 6-9 Months | 6-9 Months | 6-9 Months |
| Gratiot Integrated Health Network | - | - | - | Yes | - | - | - | 6-9 Months |
| HealthWest | Yes | Yes | Yes | Yes | 9-12 Months | 9-12 Months | 6-9 Months | 3-6 Months |
| Hope Network | Yes | Yes | Yes | Yes | 6-9 Months | 6-9 Months | 6-9 Months | 3-6 Months |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | Yes | Yes | Yes | Yes | 12+ Months | 9-12 Months | 9-12 Months | 9-12 Months |
| InterAct of Michigan, Inc. - Kent | Yes | Yes | Yes | Yes | 12+ Months | 12 + Months | 12+ Months | 12+ Months |
| Lincoln Behavioral Services | Yes | Yes | Yes | Yes | 9-12 Months | 3-6 Months | 6-9 Months | 1-3 Months |
| MRC Industries | Yes | - | - | Yes | 12+ Months | - | - | 12+ Months |
| New Dimensions | - | - | - | Yes | - | - | - | 1-3 Months |
| Northeast Guidance Center | Yes | Yes | Yes | Yes | 9-12 Months | 9-12 Months | 9-12 Months | 6-9 Months |
| Northeast Michigan CMH | Yes | Yes | Yes | Yes | 6-9 Months | 3-6 Months | 3-6 Months | 3-6 Months |
| Southwest Counseling Solutions | Yes | Yes | Yes | Yes | 9-12 Months | 6-9 Months | 3-6 Months | 6-9 Months |
| St. Clair County Community Mental Health | Yes | Yes | Yes | Yes | 6-9 Months | 6-9 Months | 9-12 Months | 9-12 Months |
| Team Wellness Center | Yes | Yes | Yes | Yes | 9-12 Months | 9-12 Months | 6-9 Months | 9-12 Months |
| The Guidance Center | Yes | Yes | Yes | Yes | 6-9 Months | 9-12 Months | 12+ Months | 9-12 Months |
| Training and Treatment Innovations | Yes | Yes | Yes | Yes | 3-6 Months | 1-3 Months | 9-12 Months | 6-9 Months |

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| Color Coding Key | Exemplary | Good | Fair |  |

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| --- | --- | --- | --- | --- |
| **Name of IPS Program** | **Does Your IPS Program Place Consumers in**  **Non-Competitive Employment Settings?** | | | |
| **2016** | **2017** | **2018** | **2019** |
| ACCESS | No | No | No | No |
| Berrien County CMH - Riverwood Center | - | No | No | No |
| Central City Integrated Health | No | No | No | No |
| CNS Healthcare | No | No | No | No |
| Community Care Services | Yes | No | No | No |
| Community Mental Health for Central Michigan | No | No | No | No |
| Development Centers | Yes | No | No | No Response |
| Do-All Inc. | - | - | - | No |
| Easterseals Michigan | No | No | No | No |
| Gratiot Integrated Health Network | - | - | - | No |
| HealthWest | No | No | No | No |
| Hope Network | No | No | No | No |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | No | No | No | No |
| InterAct of Michigan, Inc. - Kent | No | No | No | No |
| Lincoln Behavioral Services | No | No | No | No |
| MRC Industries | No | - | - | No |
| New Dimensions | - | - | - | No |
| Northeast Guidance Center | Yes | No | No | No |
| Northeast Michigan CMH | No | No | No | No |
| Southwest Counseling Solutions | No | No | No | No |
| St. Clair County Community Mental Health | No | No | No | No |
| Team Wellness Center | No | No | No | No |
| The Guidance Center | No | No | No | No |
| Training and Treatment Innovations | No | No | No | No |

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| Color Coding Key | Exemplary | Good | Fair |  |

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| --- | --- | --- |
| **Name of IPS Program** | **Resources Used to Provide Comprehensive Benefits Planning** | **Has Anyone from the IPS Team Attended a Benefits Planning Training Led by BHDDA** |
| ACCESS | WIPA, DB101 | Yes |
| Berrien County CMH - Riverwood Center | WIPA, CWIC, SSA Office | No |
| Central City Integrated Health | WIPA, Agency Benefits Planner On-Site, DB101 | Yes |
| CNS Healthcare | WIPA, DB101, ESs are trained | Yes |
| Community Care Services | Agency Benefits Planner On-Site | Yes |
| Community Mental Health for Central Michigan | Agency Benefits Planner On-Site, CWIC, DB101 | Yes |
| Development Centers | No Response | No Response |
| Do-All, Inc | DB101, SSA Office | Yes |
| Easterseals Michigan | WIPA, Agency Benefits Planner On-Site, DB101 | Yes |
| Gratiot Integrated Health Network | DB101, ES trained | Yes |
| HealthWest | CWIC, DB101, MRS District Social Security Champion | Yes |
| Hope Network | DB101, Offsite CMH Benefits Specialist | No |
| InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo | WIPA, DB101, Disability Network | No |
| InterAct of Michigan, Inc. - Kent | Agency Benefits Planner On-Site, ES in pilot program for benefits | Yes |
| Lincoln Behavioral Services | Agency Benefits Planner On-Site | Yes |
| MRC Industries | WIPA, Agency Benefits Planner On-Site, DB101 | Yes |
| New Dimensions | WIPA, Agency Benefits Planner On-Site, DB101 | Yes |
| Northeast Guidance Center | WIPA, DB101 | Yes |
| Northeast Michigan CMH | DB101 | Yes |
| Southwest Counseling Solutions | DB101, WIPA | Yes |
| St. Clair County Community Mental Health | WIPA, CWIC, DB101, Agency Benefits Planner On-Site, Two Certified to Work Coaches On-Site | Yes |
| Team Wellness Center | DB101 | No |
| The Guidance Center | WIPA | Yes |
| Training and Treatment Innovations | Agency Benefits Planner On-Site | Yes |

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| --- | --- | --- | --- | --- |
| Color Coding Key | Exemplary | Good | Fair |  |

Appendix – B

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Name and location of your agency/organization? ACCESS - Dearborn, MI

Number of IPS sites and each location associated with your agency/organization? 1

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed?

Number of external fidelity reviews? 4

What was the score of your IPS program's most recent external fidelity review? Score 100

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 9-12months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, DB101

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes

Agency Person Reporting: Belal Elkadri

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 60

Number of Persons Referred to IPS Services this quarter (all sources) 13

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 13

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 24

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 20

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 2

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 8

Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 5

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 0

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 5

Number of People Reaching 6 Months of Employment During this Quarter. 13

Number of People Reaching 1 Year of Employment During this Quarter. 6

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 31

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $11.40

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 60

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 2

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 1 Full Time Employment Specialist 1.5

Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 20

Name and location of your agency/organization? Riverwood Center/Berrien County CMH

Number of IPS sites and each location associated with your agency/organization? 1

Are you a Community Mental Health Board or Provider Agency? Community Mental Health Board

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews One the agency has had two total but only one since restarting the program

What was the score of your IPS program's most recent external fidelity review? Score 107

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 6-9 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? Yes

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, CWIC, Our local social security office provides case specific information for our consumers and is often our programs first stop in the benefits planning process.

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? No, not these trainings specifically but several staff have received some form of benefits training.

Agency Person Reporting. Matthew Beilman, LMSW

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 48

Number of Persons Referred to IPS Services this quarter (all sources). 30

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 29

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 24

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 8

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 5

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 28

Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 7

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 7

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 1

Number of People Reaching 6 Months of Employment During this Quarter. 2

Number of People Reaching 1 Year of Employment During this Quarter. 2

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 20

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.40

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 12

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 2

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 2

Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 5

Name and location of your agency/organization? Detroit Central City Inc. DBA - Central City Integrated Health

Number of IPS sites and each location associated with your agency/organization? 1

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? 3

Number of external fidelity reviews 3

What was the score of your IPS program's most recent external fidelity review? Score 88

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 9-12 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Neutral

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, Agency Benefits planner on site, DB101

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes

Agency Person Reporting? Norris Howard

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 75

Number of Persons Referred to IPS Services this quarter (all sources). 71

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 31

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 20

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 17

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 2

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 2

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 0

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 32

Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 3

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 3

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 4

Number of People Reaching 6 Months of Employment During this Quarter. 0

Number of People Reaching 1 Year of Employment During this Quarter. 0

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 28.9

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $11.96

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 37

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 2

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 2

Does the IPS Supervisor have a working caseload? If yes, how many? No

Name and location of your agency/organization? Community Care Services 26184 W Outer Dr. Lincoln Park, MI 48146

Number of IPS sites and each location associated with your agency/organization? Clients served at three of Community Care Services sites.

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews. 12

What was the score of your IPS program's most recent external fidelity review? Score 83

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry.

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 12 or more months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: Agency Benefits planner on site.

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes

Agency Person Reporting. Katina Haynes

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 36

Number of Persons Referred to IPS Services this quarter (all sources). 42

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 20

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 20

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 5

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 6

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 2

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 4

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 3

Number of people, if any, on waiting list. 5

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 1

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 1

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 2

Number of People Reaching 6 Months of Employment During this Quarter. 6

Number of People Reaching 1 Year of Employment During this Quarter. 7

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 25

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.13

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 22

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 2

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 2

Does the IPS Supervisor have a working caseload? If yes, how many? No

Name and location of your agency/organization? Community Mental Health for Central Michigan

Number of IPS sites and each location associated with your agency/organization? Six sites within our six counties. Isabella, Midland, Mecosta, Clare, Gladwin and Osceola counties.

Are you a Community Mental Health Board or Provider Agency? Community Mental Health Board

Would your primary service area be considered Rural or Urban? Urban, we are urban but on a small scale in three counties. Very rural in the other three.

Has your IPS program had an external fidelity review? Yes, April 2019

How many external fidelity reviews has your IPS program had completed? four

What was the score of your IPS program's most recent external fidelity review? Score 116

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided?

3-6 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? Yes

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: Agency Benefits planner on site, CWIC, DB101.

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes, Comments: All staff with over one year of experience have attended the Benefits to Work of equivalent benefits training. Yes

Agency Person Reporting. Kathryn Pickens

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 77

Number of Persons Referred to IPS Services this quarter (all sources). 72

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 69

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 66

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 34

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 1

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 1

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 18

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 59

Number of people, if any, on waiting list. 51

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 8

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 8

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 18

Number of People Reaching 6 Months of Employment During this Quarter. 5

Number of People Reaching 1 Year of Employment During this Quarter. 10

Average Hours Per Week By All Employed Individuals this Quarter. 26.97

Average Wage Per Hour for All Employed Individuals this Quarter. $10.33

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 127

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 8

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 7

Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 1

Name and location of your agency/organization? CNS Healthcare 24230 Karim Blvd., Ste. 100 Novi, MI 48375-2960

Number of IPS sites and each location associated with your agency/organization? Four of five sites. IP & S is offered

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 3

What was the score of your IPS program's most recent external fidelity review? Score 106

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No, competitive employment only

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 6-9 months follow along supports is typically a person served choice. These services can be short, or they can be extended to 1 year or so. Person served preference.

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive, Currently working collaboratively with MRS staff to increase referrals to MRS.

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time, we have reached out to BSPBP however, typically no response is given back.

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, DB101, other, this agency has employment specialist who are training to do benefits counseling. They have worked in the DB101 site for guidance and to information gather. Typically, employment specialists refer to persons served to WIPA advisors when a complete and thorough report is needed.

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes, I would like to see continued training in order for employment specialist to have more confidence in their ability to provide accurate information.

Agency Person Reporting. Jeff R Segnitz

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 161

Number of Persons Referred to IPS Services this quarter (all sources). 99

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 52

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 63

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 24

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 3

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 7

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 44

Number of people, if any, on waiting list. 73

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 4

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 4

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 6

Number of People Reaching 6 Months of Employment During this Quarter. 7

Number of People Reaching 1 Year of Employment During this Quarter. 0

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 30

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $11.15

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 40

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 4

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 4

Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 12

Name and location of your agency/organization? Development Centers 24424 W. McNichols Detroit, MI 48219

Number of IPS sites and each location associated with your agency/organization?

Are you a Community Mental Health Board or Provider Agency?

Would your primary service area be considered Rural or Urban?

Has your IPS program had an external fidelity review?

How many external fidelity reviews has your IPS program had completed? Respondent skipped this question

What was the score of your IPS program's most recent external fidelity review?

On average how many days does it take from initial vocational profile meeting to first documented community based job search?

Does your IPS program place consumers in non-competitive employment settings?

Does your IPS program provide follow along supports?

On average, how long are follow along supports provided?

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)?

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)?

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)?

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board?

Agency Person Reporting.

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 22

Number of Persons Referred to IPS Services this quarter (all sources). 25

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 3

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 15

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 4

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 5

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 4

Number of people, if any, on waiting list. 5

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 0

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 0

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 2

Number of People Reaching 6 Months of Employment During this Quarter. 1

Number of People Reaching 1 Year of Employment During this Quarter. 1

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 23.3

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $11.18

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 8

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 1

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 1

Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 15

Name and location of your agency/organization? Do-All Inc. Bay City, MI

Number of IPS sites and each location associated with your agency/organization? 1

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Rural

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 1

What was the score of your IPS program's most recent external fidelity review? Score 91

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 9-12 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Currently no shared consumer cases at this time.

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time.

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: DB101, Other, social security office reps.

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes

Agency Person Reporting. Emilia Gutierrez

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 34

Number of Persons Referred to IPS Services this quarter (all sources). 8

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 8

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 13

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 7

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 1

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 1

Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 0

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 0

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 2

Number of People Reaching 6 Months of Employment During this Quarter. 0

Number of People Reaching 1 Year of Employment During this Quarter. 1

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 20 hours

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 9.65

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 12

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 2

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 2

Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 1

Name and location of your agency/organization? Easterseals Michigan, Southfield

Number of IPS sites and each location associated with your agency/organization? 3 – Southfield, Walled Lake, Pontiac

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 5

What was the score of your IPS program's most recent external fidelity review? Score 116

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 6-9 months, Goal is one year and then step down to case management. However, on average these services are utilized for around 6-9 months.

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Neutral, Depends on MRS counselor. Supportive with Pontiac counselor, not supportive with Oak Park counselor. Our in communications with Oak Park MRS manager to improve relationship. Also, in contact with Pontiac MRS manager to continue supportive relationship.

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time, Supportive when have individuals enrolled in service with them.

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, Agency Benefits planner on site, DB101

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes

Agency Person Reporting. Kari Kildow

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 151

Number of Persons Referred to IPS Services this quarter (all sources). 99

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 42

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 34

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 22

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 6

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 1

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 5

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 78

Number of people, if any, on waiting list. 12

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 9

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 5

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 0

Number of People Reaching 6 Months of Employment During this Quarter. 3

Number of People Reaching 1 Year of Employment During this Quarter. 1

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 24

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 11.50

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 51

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 4

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 4

Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 10

Name and location of your agency/organization? Gratiot Integrated Health Network

Number of IPS sites and each location associated with your agency/organization? 1

Are you a Community Mental Health Board or Provider Agency? Community Mental Health Board

Would your primary service area be considered Rural or Urban? Rural

Has your IPS program had an external fidelity review? Yes Comments: completed in June 2019

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 1

What was the score of your IPS program's most recent external fidelity review? Score 75

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry Comments: Program average to date is 19.77 days

Does your IPS program place consumers in non-competitive employment settings? No, Comments: We do however have 2 consumers employed as shredders at our agency for 6 hours per week, although this is not the norm.

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 6-9 months Comments: There have been a few outliers that have come up on 1 year marks recently.

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Neutral

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No Comments: Explored this option as an agency, but based on referrals, we have not been able to justify the agreement.

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time.

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: DB101, Other, supported employment specialist does have a conversation with every referred consumer about the impacts income would have on food benefits as well as Medicaid benefits but also offers information on programs that can assist in maintain these benefits; PASS plan, Freedom to Work Medicaid, etc.

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes Comments: Supported employment specialist here is BIN trained.

Agency Person Reporting. Nichole Badour

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 23

Number of Persons Referred to IPS Services this quarter (all sources). 6

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 6

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 12

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 7

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 1

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 6

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 3

Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 1

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 1

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 1

Number of People Reaching 6 Months of Employment During this Quarter. 5

Number of People Reaching 1 Year of Employment During this Quarter. 0

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 37.75 hours

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.23

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 27

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 1

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 1

Does the IPS Supervisor have a working caseload? If yes, how many? No

Name and location of your agency/organization? HealthWest, Muskegon, MI

Number of IPS sites and each location associated with your agency/organization? 1

Are you a Community Mental Health Board or Provider Agency? Community Mental Health Board

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 5

What was the score of your IPS program's most recent external fidelity review? Score 107

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 3-6 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive. Comments: MRS counselor is housed on site 3 days per week.

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? Yes

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time, Recent meeting occurred for both agencies to learn about the other.

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: CWIC, DB101, Other, MRS District Social Security Champion

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes

Agency Person Reporting. Kris Burgess

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 100

Number of Persons Referred to IPS Services this quarter (all sources). 97

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 65

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 52

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 49

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 1

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 8

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 27

Number of people, if any, on waiting list. 11

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 12

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 5

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 7

Number of People Reaching 6 Months of Employment During this Quarter. 3

Number of People Reaching 1 Year of Employment During this Quarter. 0

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 24

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 38

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 6

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 6

Does the IPS Supervisor have a working caseload? If yes, how many? No

Name and location of your agency/organization? Hope Network/Jackson

Number of IPS sites and each location associated with your agency/organization? 1- Jackson, Hillsdale

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 5

What was the score of your IPS program's most recent external fidelity review? Score 92

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 3-6 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Neutral

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Supportive

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: DB101, Other offsite CMH benefits specialist

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? No

Agency Person Reporting. Pamela McKessy

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 33

Number of Persons Referred to IPS Services this quarter (all sources). 17

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 15

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 16

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 10

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 2

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 1

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 7

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 1

Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 7

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 3

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 1

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 1

Number of People Reaching 90 Days of Employment During this Quarter. 7

Number of People Reaching 6 Months of Employment During this Quarter. 3

Number of People Reaching 1 Year of Employment During this Quarter. 2

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 22.5

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 11.10

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 14

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 2

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 2

Does the IPS Supervisor have a working caseload? If yes, how many? No

Name and location of your agency/organization? Interact of Michigan – Kent Site 1131 Ionia NW Grand Rapids, MI 49503

Number of IPS sites and each location associated with your agency/organization? 1

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Comments: combination

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 3

What was the score of your IPS program's most recent external fidelity review? Score 111

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 12 or more months, Comments: Individualized to the individuals needs and wants.

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Currently no shared consumer cases at this time, Comments: But we do keep in communication.

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: Agency Benefits planner on site. Other, we have and employment specialist who is participating with a pilot program with the state for benefits training.

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes, Comments: All current ES have gone thru the BIN training

Agency Person Reporting. Marisela Bobo

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 177

Number of Persons Referred to IPS Services this quarter (all sources). 50

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 50

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 42

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 8

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 5

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 12

Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 0

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 0

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 21

Number of People Reaching 6 Months of Employment During this Quarter. 23

Number of People Reaching 1 Year of Employment During this Quarter. 12

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 22.5

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $10.97

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). No Response

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 5

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 5

Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 7

Name and location of your agency/organization? Action Employment Services InterAct of MI Kalamazoo

Number of IPS sites and each location associated with your agency/organization? 2 – Kalamazoo Kent/Grand Rapids

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 4

What was the score of your IPS program's most recent external fidelity review? Score 115

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 9-12 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No response

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Supportive

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, DB101, Other Disability Network

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? No

Agency Person Reporting. Carrie Morris

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 70

Number of Persons Referred to IPS Services this quarter (all sources). 21

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 21

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 33

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 17

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 1

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 1

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 8

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 15

Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 3

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 3

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 1

Number of People Reaching 90 Days of Employment During this Quarter. 5

Number of People Reaching 6 Months of Employment During this Quarter. 8

Number of People Reaching 1 Year of Employment During this Quarter. 3

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 26.1

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $ 10.83

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 3

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 3

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 3

Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 9

Name and location of your agency/organization? Lincoln Behavioral Services 9315 Telegraph Redford, MI 48239

Number of IPS sites and each location associated with your agency/organization? 1

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 11

What was the score of your IPS program's most recent external fidelity review? Score 97

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average 30 days (1 month) after program entry.

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 1-3 months Comments: as long as needed

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Supportive

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: Agency Benefits planner on site.

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes

Agency Person Reporting. Glynettie Durrah

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 63

Number of Persons Referred to IPS Services this quarter (all sources). 54

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 29

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 52

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 28

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 1

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 1

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 5

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 0

Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 6

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 15

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 3

Number of People Reaching 6 Months of Employment During this Quarter. 9

Number of People Reaching 1 Year of Employment During this Quarter. 4

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 27.5

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.15

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 9

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 3

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 3

Does the IPS Supervisor have a working caseload? If yes, how many? No, 0

Name and location of your agency/organization? MRC Industries, Inc.

Number of IPS sites and each location associated with your agency/organization? 1

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 3 Comments: 2010, 2011, 2019

What was the score of your IPS program's most recent external fidelity review? Score 89

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 31-60 days (one – two mos.) after program entry.

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 12 or more months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Neutral

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No, Comments: Our local CMH does.

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Supportive

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, agency benefits planner on site, DB101

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes

Agency Person Reporting. Heather Barsy

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 86

Number of Persons Referred to IPS Services this quarter (all sources). 15

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 15

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 47

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 11

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 2

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 1

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 6

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 9

Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 4

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 4

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 6

Number of People Reaching 6 Months of Employment During this Quarter. 8

Number of People Reaching 1 Year of Employment During this Quarter. 8

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 16.24 hours

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.14

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). Unknown

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 3

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 3

Does the IPS Supervisor have a working caseload? If yes, how many? No

Name and location of your agency/organization? New Dimensions, 2 Johnson Ct., Bay City MI 48708

Number of IPS sites and each location associated with your agency/organization? 1

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? 1 Baseline review

What was the score of your IPS program's most recent external fidelity review? Score 80

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry.

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 12-3 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Currently no shared consumer cases at this time.

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No,

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time.

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, agency benefits planner on site, DB101

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes Comments: 1 = benefits to work

Agency Person Reporting. Rebecca Burleson

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 22

Number of Persons Referred to IPS Services this quarter (all sources). 51

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 7

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 15

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 4

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 2

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 9

Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 2

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 2

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 3

Number of People Reaching 6 Months of Employment During this Quarter. 1

Number of People Reaching 1 Year of Employment During this Quarter. 1

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 25.13

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.50

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 12

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 1

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 1

Does the IPS Supervisor have a working caseload? If yes, how many? No

Name and location of your agency/organization? Northeast Guidance Center

Number of IPS sites and each location associated with your agency/organization? 1 Site 12800 East Warren Ave Detroit, MI 48215

Are you a Community Mental Health Board or Provider Agency? Community Mental Health Board

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 1

What was the score of your IPS program's most recent external fidelity review? Score 86

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 6-9 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Neutral, Comments: We are in the process of reestablishing a relationship with the local MRS after they had a significant change in their staffing and personnel. It is the intention to have a dedicated MRS staff member for our IPS program and members.

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, DB101

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes

Agency Person Reporting, Heather Kohl

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 48

Number of Persons Referred to IPS Services this quarter (all sources). 10

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 6

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 28

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 23

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 5

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 6

Number of people, if any, on waiting list. 5

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 5

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 5

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 1

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 1

Number of People Reaching 90 Days of Employment During this Quarter. 10

Number of People Reaching 6 Months of Employment During this Quarter. 1

Number of People Reaching 1 Year of Employment During this Quarter. 1

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 28

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 9.73

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 23

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 3

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 3

Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 8

Name and location of your agency/organization? Northeast MI Community Mental Health

Number of IPS sites and each location associated with your agency/organization? 1 Alpena MI

Are you a Community Mental Health Board or Provider Agency? Community Mental Health Board

Would your primary service area be considered Rural or Urban? Rural

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 5

What was the score of your IPS program's most recent external fidelity review? Score 104

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 3-6 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? Yes

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: DB101

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes, Comments: 2=BIN training 2=Benefits to Work

Agency Person Reporting. Mary Jameson/Sherry Garlanger

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 47

Number of Persons Referred to IPS Services this quarter (all sources). 11

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 11

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 22

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 16

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 7

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 1

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 3

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 22

Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 0

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 0

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 4

Number of People Reaching 6 Months of Employment During this Quarter. 1

Number of People Reaching 1 Year of Employment During this Quarter. 0

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 26.5

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 9.73

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 27

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 2

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 2 FTE

Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 2

Name and location of your agency/organization? Southwest Counseling Solutions

Number of IPS sites and each location associated with your agency/organization? 2

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 11

What was the score of your IPS program's most recent external fidelity review? Score 95

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 6-9 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Neutral

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: DB101, WIPA

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes

Agency Person Reporting. Barbara Gray

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 34

Number of Persons Referred to IPS Services this quarter (all sources). 15

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 4

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 22

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 18

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 1

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 4

Number of people, if any, on waiting list. 29

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 5

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 5

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 3

Number of People Reaching 6 Months of Employment During this Quarter. 0

Number of People Reaching 1 Year of Employment During this Quarter. 0

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 29.67

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 11.27

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 16

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 1

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 1

Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 3

Name and location of your agency/organization? St. Clair County Community Mental Health

Number of IPS sites and each location associated with your agency/organization? 3

Are you a Community Mental Health Board or Provider Agency? Community Mental Health Board

Would your primary service area be considered Rural or Urban? Urban, Comments: Capac office in Marine City would be more rural

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 3

What was the score of your IPS program's most recent external fidelity review? Score 115

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 9-12 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Neutral

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? Yes

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Neutral

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, Agency Benefits planner on site, CWIC, DB101, Other, 2 certified to work coaches on site

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes

Agency Person Reporting. Erika M. Rice

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 91

Number of Persons Referred to IPS Services this quarter (all sources). 47

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 61

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 35

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 20

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 1

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 13

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 19

Number of people, if any, on waiting list. 15

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 5

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 2

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 10

Number of People Reaching 6 Months of Employment During this Quarter. 7

Number of People Reaching 1 Year of Employment During this Quarter. 3

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 22

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.41

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 45

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 4

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 3.75

Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 5

Name and location of your agency/organization? Team Wellness Center

Number of IPS sites and each location associated with your agency/organization? 1 site

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 3

What was the score of your IPS program's most recent external fidelity review? Score 92

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 9-12 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Supportive

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: DB101

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? No

Agency Person Reporting. Trudy

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 104

Number of Persons Referred to IPS Services this quarter (all sources). 69

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 69

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 60

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 10

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 5

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 10

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 0

Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 67

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 67

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. No Response

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 2

Number of People Reaching 90 Days of Employment During this Quarter. 47

Number of People Reaching 6 Months of Employment During this Quarter. 13

Number of People Reaching 1 Year of Employment During this Quarter. 0

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 28

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $10.25

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). No Response

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 8

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 6

Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 4

Name and location of your agency/organization? The Guidance Center, Southgate, MI

Number of IPS sites and each location associated with your agency/organization? 1 Southgate

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 6?

What was the score of your IPS program's most recent external fidelity review? Score 96

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 9-12 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Neutral

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently no shared consumer cases at this time

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes

Agency Person Reporting. Karen Harkness

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 43

Number of Persons Referred to IPS Services this quarter (all sources). 14

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 16

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 8

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 6

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program” --- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 1

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 1

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 2

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 4

Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 6

Number of People Eligible for Michigan Rehabilitation Services During this Quarter 1

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 1

Number of People Reaching 6 Months of Employment During this Quarter. 3

Number of People Reaching 1 Year of Employment During this Quarter. 2

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 27

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.84

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 18

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 4

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 4

Does the IPS Supervisor have a working caseload? If yes, how many? No

Name and location of your agency/organization? Training and Treatment Innovations - Oxford, MI

Number of IPS sites and each location associated with your agency/organization? 2 – Oxford and Troy, MI

Are you a Community Mental Health Board or Provider Agency? Provider Agency

Would your primary service area be considered Rural or Urban? Urban

Has your IPS program had an external fidelity review? Yes

How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 4

What was the score of your IPS program's most recent external fidelity review? Score 115

On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry

Does your IPS program place consumers in non-competitive employment settings? No

Does your IPS program provide follow along supports? Yes

On average, how long are follow along supports provided? 6-9 months

How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Neutral

Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No

How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Not Supportive, Comments: Both people who qualify for BSBP who we referred were never helped with job placement and were either closed while still wanting to become employed or their case forgotten about/still open and the individual is not satisfied.

Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: Agency Benefits planner on site

Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes

Agency Person Reporting. Kristina Schultz

Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 40

Number of Persons Referred to IPS Services this quarter (all sources). 26

Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 21

Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 27

Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 19

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. No Response

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 8

Number of people, if any, on waiting list. 21

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 4

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 4

Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0

Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0

Number of People Reaching 90 Days of Employment During this Quarter. 5

Number of People Reaching 6 Months of Employment During this Quarter. 2

Number of People Reaching 1 Year of Employment During this Quarter. 1

Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 26.8

Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.88

Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 8

Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 2

Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs./week = 1 FTE. 2

Does the IPS Supervisor have a working caseload? If yes, how many? No