MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES EVIDENCE-BASED PRACTICE:

INDIVIDUAL PLACEMENT & SUPPORT

2018 DATA REPORT

MDHHS
Michigan Department of Health & Human Services

September 2018

2018 Michigan Department of Health and Human Services Evidence-Based Practice Individual Placement & Support (IPS) Report

Report Prepared By:
Dominic D'Aguanno - M.B.A., EST, QMHP, IPS Consultant, Romulus, MI

Eric Karbowski - M.A., EST, QMHP, IPS Supervisor, Community Mental Health for Central Michigan, Mt. Pleasant, MI

Prepared for:
Michigan Department of Health and Human Services (MDHHS)

Report reviewed and edited by:
Brenda Stoneburner, M.A., LPC, Manager, Community Practices & Innovation Section, Behavioral Health and Development Disabilities Administration (BHDDA), Lansing, MI

Joe Longcor, B.A., Supported Employment Specialist, Community Practices & Innovations Section, Michigan Department of Health & Human Services, Lansing, MI

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2018 Michigan Department of Health and Human Services Evidence-Based Practice Individual Placement & Support (IPS) Report

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- Sandra Deanna, Human Resources Director, Double Tree Hilton in Detroit

"Last year Kate (Employment Specialist), reached out to me regarding an individual, Jordan who was interested in a maintenance position on the 3rd shift crew. She explained that he did not have a high school diploma or GED and suffered from social anxiety but had great mechanical skills and a very good work ethic. I like to give people a chance. We are not all meant for the same thing so this seemed like a good opportunity for him and Walmart."

- Ginger, Hiring Manager

"Working at Walmart has been life changing. I moved from part-time to full-time pretty quick. I have benefits through my employer which is huge. Plus, my wife and I are earning enough money to begin thinking about starting a family."

- Jordan

"I look forward to going to work now. I feel like I found a job that I truly like, and I go the extra mile to make sure that I go to work."

- Viviana Z

"I've worked my whole life and working is important to me. . . I wanted to get a job as a machine operator or a driver, and I'm happy that the opportunity at Wolverine came along."

- Burney

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Executive Summary:

This is the third Evidence-Based Practice/Individual Placement and Support (IPS) report completed for the Michigan Department of Health & Human Services/Behavioral Health and Developmental Disabilities Administration (MDHHS/BHDDA) representing the current 21 statewide IPS programs. The purpose of this report is to continue building on the foundational process and reporting mechanism for IPS programs in Michigan's public mental health system to shape future recognition, publications, and promotion of the IPS practice.

Michigan has been implementing the Evidence-Based Practice Supported Employment – IPS model since 2004. Prior to this report, the first published report was completed in 2017 preceded by an unpublished report in 2016. The baseline report was developed to create a tracking mechanism for IPS providers to share program data/outcomes for statewide observation. This (third) report is to build on the data and continue capturing longitudinal data in observation of data from Michigan's IPS programs. The data will provide information to guide IPS program growth in Michigan and identify organizational aspects about IPS programs, which vary across the state.

The report describes the current status of programmatic characteristics and conditions under which IPS programs serve Michigan residents through local Community Mental Health Services Programs (CMHSPs) or contracted providers. Information encompasses employment data, outcome measures, model adherence, business/consumer/employment staff interviews, and implications of the findings from these data. Also included in the 2018 report are retention benchmarks of individuals that obtained and maintained competitive employment reaching milestones of 90, 180 and 365 days at work during the time period of April 1st, 2018 to June 30th, 2018.

Through the years IPS has had a profound impact on many individuals across Michigan, making a significant difference in not only their lives but the lives of their families. In addition to sharing the life changing impact participation in IPS has had on individuals, highlighted in this data report are two stories from/about businesses and their experience(s) with the individuals and IPS model. Thank you to Double Tree by Hilton (Detroit) and Walmart (Mt. Pleasant) for their participation and stories below!

In addition to the recognition and support of the identified businesses, three Michigan citizens — Burney, Milaan, and Viviana share their experiences written by and told to their respective employment specialist. Through their experience and shared stories, we hope you will find similar threads among all three—increased confidence, self-worth, pride, and perhaps most importantly, hope.

Model:

Core Principles of IPS Supported Employment
IPS stands for Individual Placement and Support, which is the evidence-based practice of supported employment for people with severe mental illness.

Competitive employment is the goal
Employment specialists help clients obtain competitive jobs. Competitive employment is defined as paying at least minimum wage at a wage that others receive performing the same work; based in community settings alongside others without disabilities; and not reserved for people with disabilities. Clients prefer competitive jobs versus sheltered work. Working alongside others without psychiatric disabilities helps to reduce stigma and discrimination.

IPS supported employment is integrated with treatment
IPS supported employment services are closely integrated with mental health treatment. Employment specialists are members of multidisciplinary teams that meet regularly to review client progress. Discussions include clinical and rehabilitation information that is relevant to work, such as medication side effects, persistent symptoms, cognitive difficulties, or other rehabilitation needs. They share information and develop ideas to help clients improve their recovery.

Zero Exclusion: Eligibility is based on client choice
Every person with severe mental illness who wants to work is eligible for IPS supported employment, regardless of psychiatric diagnosis, symptoms, work history, or other problems, including substance abuse and cognitive impairment. The core philosophy of IPS supported employment is that all persons with a disability can work at competitive jobs in the community without prior training and that no one should be excluded from this opportunity. Agencies develop a culture of work so all practitioners encourage clients to consider working.

Attention to client preferences
Services are based on clients' preferences and choices, rather than providers' judgments. Client preferences help determine the type of job that is sought, the nature of support provided by the employment specialist and team, and whether to disclose the aspects of a person's psychiatric disability to the employer.

Benefits counseling is important
Employment specialists help clients to access ongoing guidance regarding Social Security, Medicaid, and other government entitlements. Fear of losing benefits is a major reason that clients may not want to seek employment. It is vital that clients obtain accurate information to inform and guide the plan for starting work and over time for making decisions about changes in wages and work hours.

Rapid job search
Employment specialists help clients seek jobs directly, rather than providing extensive pre-employment assessment and training, or intermediate work experiences. Beginning the job search process early (i.e., within 30 days) demonstrates to clients that their desire to work is

taken seriously and conveys optimism that there are multiple opportunities available in the community for clients to achieve their vocational goals.

Systematic job development
Employment specialists develop relationships with employers, based upon their clients' work preferences, by meeting face-to-face over multiple visits. Employment specialists learn about the work environment and the employers' work needs. They find out about jobs that they may not be aware of at employment sites. They gather information about the nature of job opportunities and assess whether they may be a good job fit. Employment specialists continue to make periodic visits because networking is how people find jobs.

Time-unlimited support
Follow-along supports are individualized and continued for as long as the client wants and needs the support. IPS specialists and other members of the treatment team provide work support. In addition, they look for natural supports (e.g., family member, co-worker) that would be available over time. The goal is to help the client become as independent as possible in his or her vocational role, while providing support and assistance as needed. Once a person has worked steadily (e.g., one year), they discuss transitioning from IPS.
Dartmouth Psychiatric Research Center, 10/11/2011
http://www.dartmouth.edu/~ips/page48/page79/files/ips-practice-principles-002880029.pd

Definition:

"Competitive employment" for the intent and purposes of this report means work (part-time or full-time) in the community that anyone can apply for and pays at least minimum wage. The wage should not be less than the normal wage (and level of benefits) paid for the same work performed by individuals who do not have a mental illness. http://www.michigan.gov/mdhhs/0,5885,7-339-71550_2941_4868_38495_38496_38505---,00.html.

Delimitations:
The information provided in this report is delimited to data obtained from 21 programs in the State of Michigan that identify themselves as IPS providers with various levels of adherence to fidelity of the IPS model. It is assumed that the information and data collected from the IPS service providers or organizations are valid and reliable. Additionally, the information provided is reflective only of programs with at least one current state recognized external fidelity review or those awaiting completion during fiscal year 2018.

Employer Story

Double Tree Hilton (Detroit)

Being brought up in a very democratic home, my parents instilled in my sister and me the importance of recognizing and celebrating the differences in people and in other cultures. They were both immigrants from Italy, settled in Windsor, Ontario and became Canadian Citizens. After they were married, they moved to Detroit, Michigan and became American Citizens. My dad used to call the USA "the Promise Land" and growing up in Canada, they both experienced racial biases and discrimination.

I always had the idea of diversifying our hotel staff, particularly the Housekeeping Department. I find that a diversified work force strengthens a team and makes them more efficient. It increases employee morale as well as creativity within an organization. Job seekers are drawn to a company with a diversified work force because it is evident that the company is an equal opportunity employer.

I met with Belal Elkadri and Ghinwah Karkaba from Access, and together we have developed a great partnership in filling key positions at the hotel. At first everyone here at the hotel thought I was crazy for hiring people who spoke little or no English. The Department Managers kept saying, "How are we going to communicate? What will the guests say?" My response to them was "a smile, hard work, and good intentions are universal in any language!" We now have 8 women from the Middle East working in our Housekeeping Department and they are all excelling on the job. I have nothing but respect for these women – they defied the odds, they came to a foreign country not knowing the language, just to make a better life for their families. Some of their personal stories are harrowing – these women are simply amazing.

I want to highlight Emaduldeen Lafta, Director of Security. In March of this year, our ownership group terminated our Security contract with an outside security company, and decided that we should hire our own Security team due to the increasing number of car break-ins. I contacted Ghinwah at Access for some referrals because I had to hire 6 to 8 people immediately. She called and told me that she had the perfect person, and that is when I first met Mr. Lafta. When I interviewed him, I knew he was the perfect candidate for this position because he had worked and trained with the American Forces in Iraq. In fact, I thought he was over qualified for this position. His story of survival and how he got to the USA is gut wrenching – his son was killed – how do you get over that?! I introduced him to our owner, we hired him the same day, and within two weeks, we recognized what a true professional we had and promoted him to Director of Security. Lafta (as everyone here calls him) is very good at what he does – he is very intelligent, a strategic thinker, and is very intuitive when it comes to reading people. He has a commanding and authoritative presence, and when he walks in a room, you just feel safe and secure because he is in charge. He is an impeccable dresser, a consummate professional, and is a great representative of our hotel within the community. He is truly an amazing man of strength and character.

Lafta assisted me with vetting and hiring our security staff (all Access referrals) and I am proud to say we have not had one incident of car break-ins since he started or any other serious security issues. Lafta also assists me and other managers in translating with our Arabic speaking employees. He makes himself available 24 hours a day and will help out any where he is needed. He is invaluable to our hotel and I cannot imagine what we would do without him.

I feel so fortunate to have met Belal and Ghinwah. They are simply a pleasure to work with and the epitome of what a social service agency should be – caring, professional, and mentoring. They genuinely care about the people and the community they serve. Our partnership is something you cannot put a price on, and I look forward to our continued successes in the future.

- Sandra Deanna, Human Resources Director

Employer Story

Walmart (Mt. Pleasant)

Walmart in Mt. Pleasant, MI has been a strong partner with the IPS program since 2009 in Isabella County. Over the course of the last nine years many consumers have been placed with Walmart, some of which are still employed today.

"Working at Walmart has been life changing. I moved from part-time to full-time pretty quick. I have benefits through my employer which is huge. Plus, my wife and I are earning enough money to begin thinking about starting a family."

- Jordan, Walmart Employee

"Last year Kate Pickens, Employment Specialist, reached out to me regarding an individual, Jordan who was interested in a maintenance position on the 3rd shift crew. She explained that he did not have a high school diploma or GED and suffered from social anxiety but had great mechanical skills and a very good work ethic. I like to give people a chance. We are not all meant for the same thing so this seemed like a good opportunity for him and Walmart."

- Ginger, Hiring Manager

Throughout this partnership the Employment Specialists have had the opportunity to educate Walmart on services provided at CMH and the IPS Core Principles.

"I enjoy working with Walmart. Ginger and I work together to find the right fit for each individual for their optimal success because when they succeed, the business succeeds."

- Kate Pickens, Employment Specialist

Because of this established partnership, interested candidates often get the opportunity to interview. At the very least, if not employed, feedback is given to Kate so she can help further educate consumers on future employment opportunities. At the very best, individuals are hired and further their career with Walmart like Jordan. After his initial two months, he was offered full-time wages and benefits which meant his goal of stopping the need for government assistance was obtained. As of recent months, he applied for a supervisory roll and was offered the position. Jordan is still with Walmart today because they understood how matching a person's need with the needs of the business creates the perfect opportunity for successful employment.

- Ginger Bradley, Personnel Manager and Kathryn Pickens, Employment Specialist

Burney's Success Story

"I've worked my whole life and working is important to me," Burney says. "I wanted to get a job as a machine operator or a driver, and I'm happy that the opportunity at Wolverine came along."

Though he cannot afford a car of his own as he rebuilds his life, Burney Cochran works as a delivery driver. Every weekday, he takes the long bus rides between his apartment in southwest Detroit and Wolverine Solutions Group on the east side. Working for Wolverine, Burney drives about 90 miles on his shift, picking up bulk mail from different companies and running other errands. Burney is a careful driver, unperturbed by the drivers who are less respectful about sharing the road.

"It doesn't bother me because I stay in my lane," Burney, 54, says. "I like being by myself in the van and getting where I need to go to get the job done."

Burney's journey to this place in life – where he has stable housing, steady work, and peace of mind – has been one of overcoming difficult detours. Five years ago, he was living on the streets and sleeping in shelters. He had been homeless for several years, after losing his job at an auto supply manufacturer when the plant closed during the recession and the auto industry crisis. Unable to find other work, complicated by a felony conviction when he was 21 that resulted in ten years in prison, he became depressed and homeless.

While he was on the streets, Burney met Southwest Solutions' homeless outreach team from our Housing Resource Center (HRC). The HRC is devoted to helping individuals and families experiencing homelessness or at-risk of homelessness. HRC staff secured a housing voucher for Burney, and he moved into his current apartment in March 2013. Burney was assigned a supportive housing caseworker, Bridget Wright, who visits him monthly at the unit to support his recovery and his efforts to maintain his housing. Burney receives mental health services at our Waterman Outpatient Clinic.

At the Waterman Clinic, Burney decided to enroll in our IPS-Supported Employment program, which provides numerous services to help individuals recovering from mental illness find work. Burney worked with Employment Specialist Manuel Partida who helped Burney with his resume, interview skills, and job searches. The program also assists participants with their transportation, legal, personal appearance (clothing, shoes, and grooming), and other needs.

Burney has been at Wolverine since last April. He is one of 59 participants in our IPS-Supported Employment program who acquired jobs last year. Southwest Solutions has offered the program since 2007.

“The foundation of the program is that work can promote recovery and wellness,” says Barbara Gray, who oversees the program. “For some it could be a sense of being like everyone else in his or her family, for others it may mean more effectively managing symptoms enough to feel in control, for some clients it could allow them to break out of social isolation and for all, it allows them to become a little more financially stable.”

Milaan Success Story

When I met Milaan in May of 2017, she was searching for an outlet for her and her 4 children. She is an Iraqi refugee who escaped war torn Iraq to a new home she'd call, America. Living in a new city, let alone a new country, was a whole new world for Milaan. Coping with depression and PTSD was only one of many challenges she faced. Adjusting to a new home and raising four sons while making ends meet was the beginning of Milaan's journey.

Milaan was referred to the Supported Employment program hoping to find the perfect job to help support her family. Her obstacles were evident from the first day I met Milaan. Aside from her minimal English-speaking skills, health issues prevented her from pursuing employment. Her son suffered from severe allergies which kept him from school several days a week. In her efforts to balance care for her son and providing for her family, Milaan's options appeared nonexistent. How will she be able to successfully work while tending to her son's needs? It was then, Milaan and I reassessed how to approach the job search process.

Working collaboratively with Milaan's therapist, I was able to help Milaan talk about different options and address a time table for when it would be most feasible for her to start working. To move forward, my objective was to set small goals each session. Building her skills was part of preparing Milaan for the opportunity she's been desperately seeking. With all the impeding issues, Milaan remained steadfast in her objective to find a job. From job fairs, First Aid/CPR training and interviews, these steps were in place to help prepare her for the moment she so desperately was seeking.

After a few months, Milaan's son was finally responding to medication. Once she knew her son's condition improved, she hit the ground running in pursuit of employment. She had previously interviewed with the HR manager for Dearborn Schools at the job fair. She was granted an interview and hired that same week as a lunch aide in September 2017.

Milaan was so gracious for the opportunity to work in a school environment. The school is within proximity of her home and she's improving her English-speaking skills daily. Milaan was told that if she shows growth in her work, she will be considered for another position. Milaan's story started with hardship, and with hardship, she handled it with poise and incredible dedication. 'Creating a life from where you are,' is the profound testament to Milaan's journey.

Viviana's Success Story

In January of 2017, Community Mental Health for Central Michigan's, Mecosta County IPS Program began working with Viviana. Viviana had many barriers preventing her from obtaining and retaining employment at that time in her life. Compounding her lifelong struggles with mental illness, Viviana had recently been released from prison and was on parole, lacked long-term job history and references, possessed inadequate transportation to get to and from work, and had few natural supports within the community.

While completing the vocational profile with Viviana, she stated "it would be amazing if I went back to work". She also informed Amy Ecker, her Employment Specialist, that if she could obtain and retain employment, it would relieve her financial burdens, assist in developing relationships with others, and would also allow her to obtain her own housing and transportation. Viviana was dedicated to working with the IPS Program and set a goal of obtaining full-time competitive employment.

Over the course of the next year, Viviana had difficulty retaining employment due to incarcerations, lack of transportation, and issues with co-workers. In December of 2017, Viviana obtained employment with a local manufacturing company. Three months later, in March of 2018, Viviana obtained another part-time position as a cook with a local restaurant. She has been able to retain both of these positions and is considered a valued member of both teams. Viviana was recently offered a promotion to head cook with the restaurant she works for due to being a dedicated and reliable employee. Viviana has been with the manufacturing company for over eight months and with the restaurant for over five months. She is dedicated to her employers and enjoys going to work each day.

During this time Viviana has made many improvements within her life. She was able to pay off fines which allowed her to be released from parole in July, began visitation with her children she previously was unable to see, purchased a vehicle of her own, was able to obtain private insurance through her employer and end all state assistance, and is in the process of purchasing her first home! Viviana has

also been able to gain many supports within the community by creating healthy relationships within both of her current positions. She was recently nominated Consumer of the Month due to all the recent progress she has made and is successfully closing her services at Community Mental Health for Central Michigan.

While completing her exit summary for the IPS Program, Viviana stated “I look forward to going to work now. I feel like I found a job that I truly like, and I go the extra mile to make sure that I go to work.” She also stated she has gained confidence in her employment seeking and employment maintenance skills through the IPS Program and feels “this is shown through the improvement I’ve made in my jobs.”

Viviana did not allow any of the circumstances she was dealing with or barriers she encountered stop her from obtaining her dreams and goals. Watching Viviana grow throughout this process has been an amazing experience for Amy and one that shows the true value of the IPS Model.

Overview:

As previously noted, this is the third Evidence-Based Practice IPS report completed for the MDHHS/BHDDA representing the current 21 statewide IPS programs. To share program data and outcomes for statewide observation, the prior published report was published, printed and distributed to participating programs, stakeholders, and posted on the Michigan Department of Health and Human Service's website (https://www.michigan.gov/documents/mdhhs/Michigan_2017_Report_-_Final_Revisions_2.22.18_620453_7.pdf). This report builds on previous reports, and continues the longitudinal observation of reported data from Michigan's IPS programs. The data will provide information to guide IPS program growth in Michigan and identify organizational aspects about IPS programs, which vary across the state. The report describes the status of programmatic characteristics and conditions under which IPS programs serve Michigan residents through local CMHSPs or contracted providers. Information encompasses employment data, outcome measures, model adherence, business/consumer/employment staff interviews, and implications of the findings from this data.

Method:

Data collected for this report is from program supervisors, or from IPS staff for agencies that do not currently have an IPS supervisor. All of the programs that participated in this report identify themselves as providing IPS services and at minimum had an external baseline fidelity review during or before fiscal year 2017/2018. External fidelity reviews considered for this report were completed by the IPS Michigan Fidelity Assistance Support Team (MIFAST) external fidelity review team. Survey information was distributed and collected through Survey Monkey. This third report intends to continue observation of longitudinal data collection to be evaluated and developed accordingly with data collected and feedback from MDHHS/BHDDA, IPS service providers, and stakeholders.

Results/Aggregate Data Responses:

At the time of this report, there were 21 providers identifying as IPS programs. Of the 21 programs, five (5) achieved exemplary fidelity, eight (8) achieved good fidelity, and eight (8) achieved fair fidelity, (Figure 2). The reported number of individuals actively enrolled in IPS services during the reporting period was 1,465.

Of the 1,465 actively enrolled consumers, 492 were reported as having the Healthy Michigan Plan Medicaid as their primary form of insurance (Figure 1). This represents 33.58% of all actively enrolled consumers receiving this insurance during April, May, and June of 2018. This represents a decrease in individuals participating in IPS of 7.49% in relation to the 2017 report.

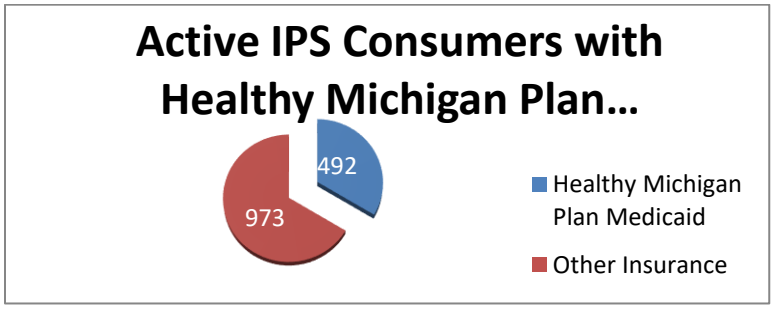

Figure 1

The IPS fidelity scale has three sections including staffing, organization, and services. Each section has various fidelity items evaluated on a five-point response format with a range of 1 = no implementation, 5 = full implementation, and intermittent numbers representing progressively greater degrees of implementation. The services identified in the fidelity manual as part of the IPS model include intake, engagement, assessment, job placement, job coaching, and follow-along supports before stepping down to less intensive employment support from another clinical or mental health practitioner.

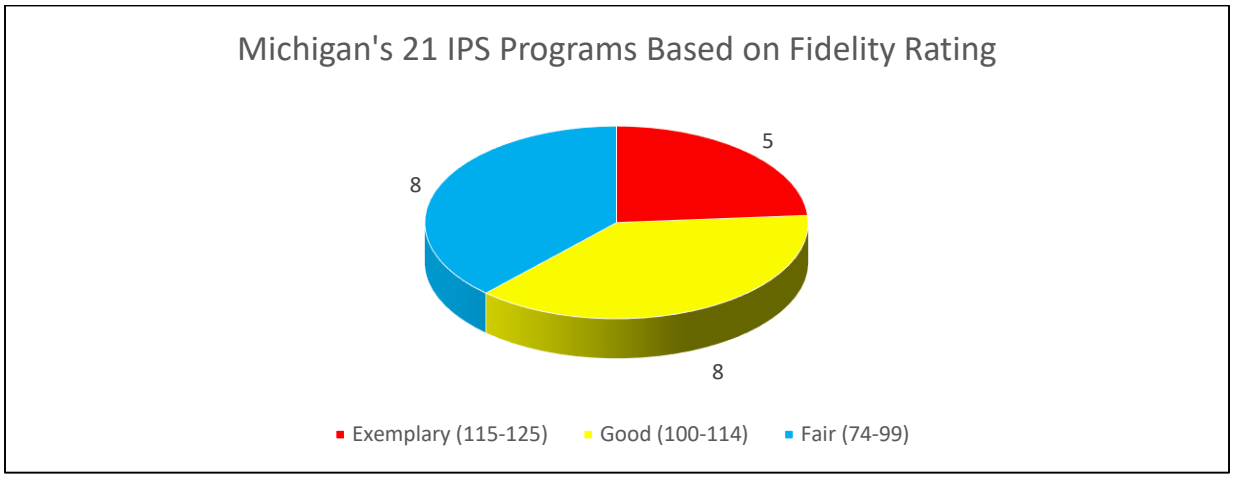

Figure 2

There are 83 counties in Michigan. Presently, 18 of the 83 counties in Michigan provide IPS services. Of the 21 providers of IPS services, five (5) are currently coordinated and staffed within CMHSPs and 16 are non-CMHSP contracted service providers. Of the 21 providers, some counties have more than one IPS service provider (Detroit – 10, Oakland – three (3)). In the reporting year ending September 30, 2018, one (1) agency in Detroit closed. Two additional programs from Bay Arenac which have fidelity reviews scheduled following this report are expected to be included in 2019 data report. For the intent of this report, the following color code is used to identify program(s) by level of reported adherence to the fidelity model (Figure 3):

Red - Exemplary
Yellow - Good
Blue - Fair
Green - Awaiting fidelity review
White - No IPS services offered

Color Coding Key	Exemplary	Good	Fair	Awaiting Fidelity Review

For counties with more than one IPS provider, the overall majority of fidelity model adherence is represented in Figure 3.

As will be noted in the following information, date ranges may vary given the type of information being gathered. The date range used for reporting the number of job placements for this report was April 1, 2018, through June 30, 2018 (FY 18 – 3rd Quarter). The total reported number of job placements for IPS programs in the third quarter of 2018 was 443 new job starts. In the 2017 published report, the total new job starts reported was 389 which represents an increase of 54 job starts or, a 13.9% increase from 2017 to 2018. The 443 reported placements represent the total unduplicated count of new job starts. However, this number does not represent an unduplicated number of consumers as some individuals could have reported obtaining more than one job during the three-month timeframe. A breakdown of new job starts by corresponding fidelity score reflects the following: (Table 1, Figure 4.2)

- Five (5) Exemplary fidelity programs accounted for 131 placements out of 516 total active consumers in IPS programs which represent an average of 25% of caseload placed. Although the percentage of caseload placed during the time of the report decreased by 7%, an additional two programs received exemplary ratings and an additional 297 individuals are represented in 2018 fiscal year's report.
- Eight (8) Good fidelity programs accounted for 211 placements out of 645 total active consumers in IPS programs which represent an average of 33% of caseload placed. This represents an increase of 3% for 2018 fiscal year's report.
- Eight (8) Fair fidelity programs accounted for 101 placements out of 304 total active consumers in IPS programs which represent an average of 33% of caseload placed.

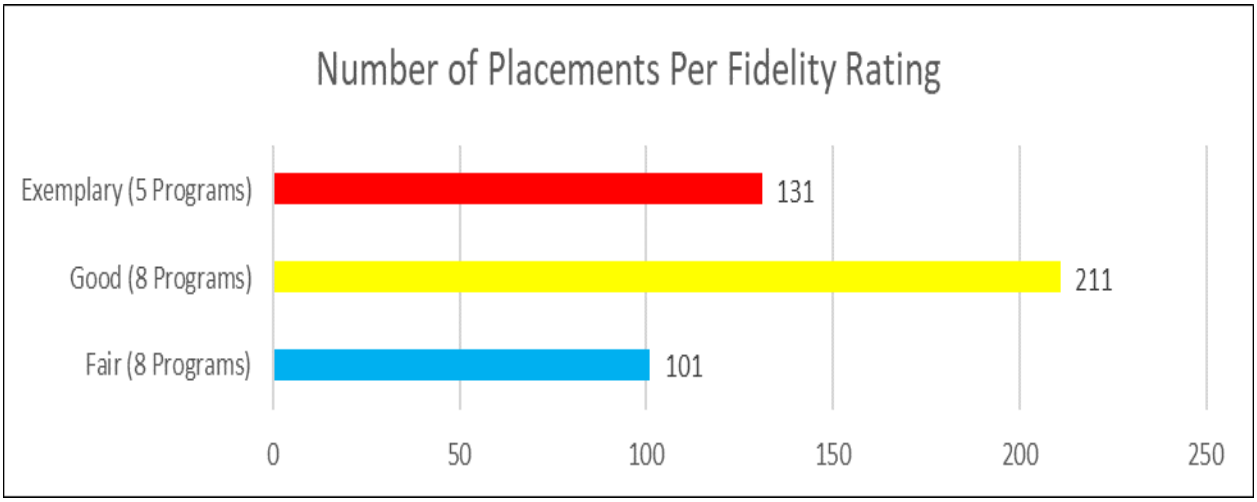

Table 1

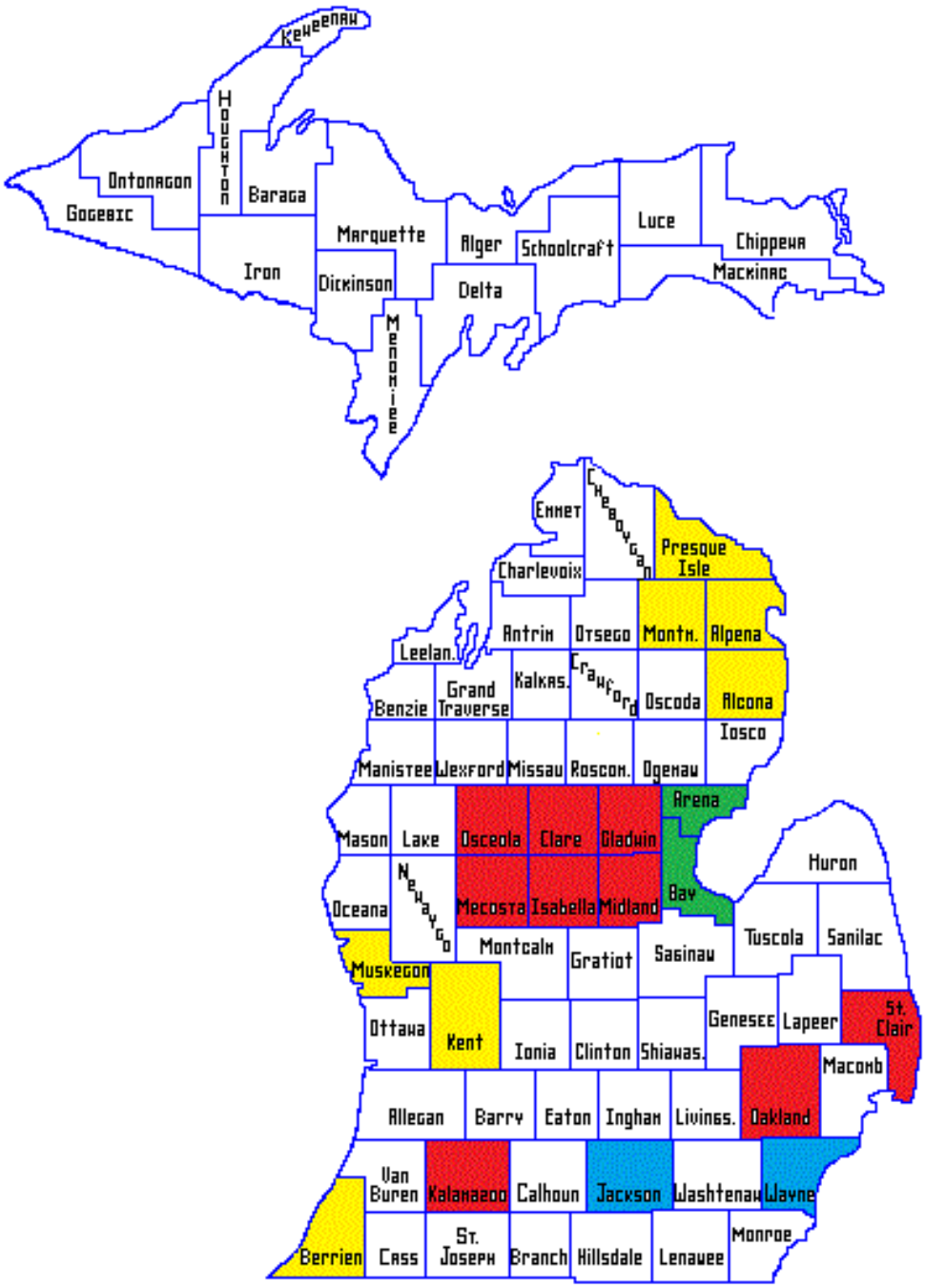

Figure 3 (IPS Sites at CMHSPs with at least a recognized external baseline review)

Color Coding Key	Exemplary	Good	Fair	Awaiting Fidelity Review

Program Fidelity Standing	Number of New Job Starts During 3rd Quarter	Number of Enrolled Consumers at Time of Report	Percentage of Caseload Employed
Exemplary	46	140	32%
Good	93	356	26%
Fair	200	745	27%
Below/No Fidelity Review	12	78	15%
Totals	351	1319	27%

Figure 4.1 (2016 Report Data)

Program Fidelity Standing	Number of New Job Starts During 3rd Quarter	Number of Enrolled Consumers at Time of Report	Percentage of Caseload Employed
Exemplary (3 Programs)	70	219	32%
Good (8 Programs)	157	527	30%
Fair (10 Programs)	140	527	26.5%
Awaiting completion of external fidelity review (1 Program)	22	44	50%
Totals	389	1317	29.5%

Figure 4.2 (2017 Report Data)

Program Fidelity Standing	Number of New Job Starts During 3rd Quarter	Number of Enrolled Consumers at Time of Report	Percentage of Caseload Employed
Exemplary (5 Programs)	131	516	25%
Good (8 Programs)	211	645	33%
Fair (8 Programs)	101	304	33%
Totals	443	1465	30%

Figure 4.3 (2018 Report Data)

In 2018, despite one agency closing, the number of individuals reported as being served increased by 148 from 2017.

In the 2018 report, the addition of the number of consumers reaching employment milestones of 90, 180, and 365 days of employment is included (Figure 5). The 21 providers participating in the survey all submitted the unduplicated count of consumers reaching these milestones. The total number of individuals reaching 90 days of employment was 168 consumers, 180 days of employment was 69 consumers, and 365 days of employment was 66 consumers. Of the total reaching 90 days of employment, 51 were from exemplary fidelity programs, 80 from good fidelity programs, and 37 from fair fidelity programs. Of the total reaching 180 days of employment, 14 were from exemplary fidelity programs, 28 from good fidelity programs, and 27 from fair fidelity programs. Of the total reaching 365 days of employment, 14 were from exemplary fidelity programs, 21 from good fidelity programs, and 31 from fair fidelity programs (Figure 5).

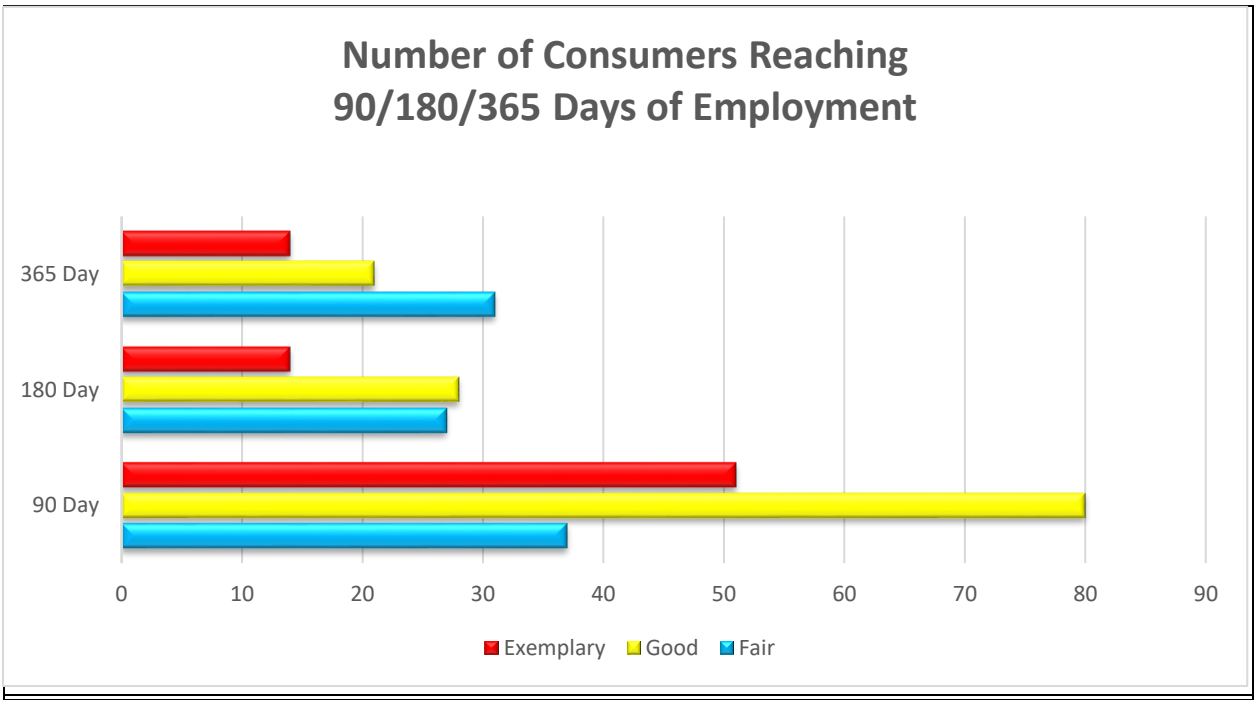

Figure 5

The 21 providers participating in the survey all submitted their IPS program's average wage for employed consumers who were active on IPS staff caseloads from August 6th, 2018 through August 16th, 2018. The cumulative average wage per hour was $10.40. This represents an increase of $.30 per hour from the 2017 survey. The cumulative average hours worked per week was 26.89, compared 2017 data of 26.31 and 2016 data of 24.63 hours per week. This represents an increase of .58 hours per week in 2017 and 2.26 hours per week in 2016. The percent of caseload placed reported in 2017 was increased by .5% (Figure 4.1, 4.2, 4.3). The cumulative average wage of $10.40 per hour is $1.15 per hour above current minimum wage for Michigan (Table 2).

The reported average wage of $10.40 represents $1.15 per hour above the current Michigan's minimum wage through 2018 http://www.michigan.gov/lara/0,4601,7-154-11407_32352-140972--,00.html (Table 3) with the lowest reported average wage being $9.25 per hour and the highest reported average wage at $12.50 per hour.

Michigan Minimum Wage Rates			
MICHIGAN	**Basic Minimum Rate (per hour)**	**Premium Pay After Designated Hours [2]**	
		Daily	**Weekly**
(Applicable to employers of 2 or more employees)	$9.25		40

2 The overtime premium pay is one and one-half times the employee's regular rate, unless otherwise specified.
The State law excludes from coverage any employment that is subject to the federal Fair Labor Standards Act unless the State wage rate is higher than the federal rate. https://www.dol.gov/whd/minwage/america.htm#Michigan

Table 2

Effective Date	Minimum Hourly Wage Rate	Tipped Employee Hourly Wage Rate
Before September 1, 2014	$7.40	$2.65
September 1, 2014	$8.15	$3.10
January 1, 2016	$8.50	$3.23
January 1, 2017	$8.90	$3.38
January 1, 2018	$9.25	$3.52

Table 3

At the time of data collection, August 6th, 2018 through August 16th, 2018, twelve (12) IPS programs reported no waiting list for services while nine (9) programs reported having a waiting list. The total number of consumers reported as waiting for IPS services was 252 which is an increase of 26 individuals. Of those consumers reported as being on a waiting list for IPS services, 106 are waiting for services directly from a CMHSP site and 146 were waiting for services directly from a contracted provider agency (Figure 6). There were 57.5 total IPS staff throughout all 21 IPS programs (vacant positions were not included in total) that accounted for 54.5 full-time employment (FTE) positions. Reported data represents an average caseload size of 25.48 consumers per IPS employment specialist. In 2017, there was 63 reported IPS staff which is 5.5 more IPS staff than reported in 2018. In relation to the fidelity of caseload size, 25.47 consumers per employment specialist would represent a score of three (3) on the fidelity scale.

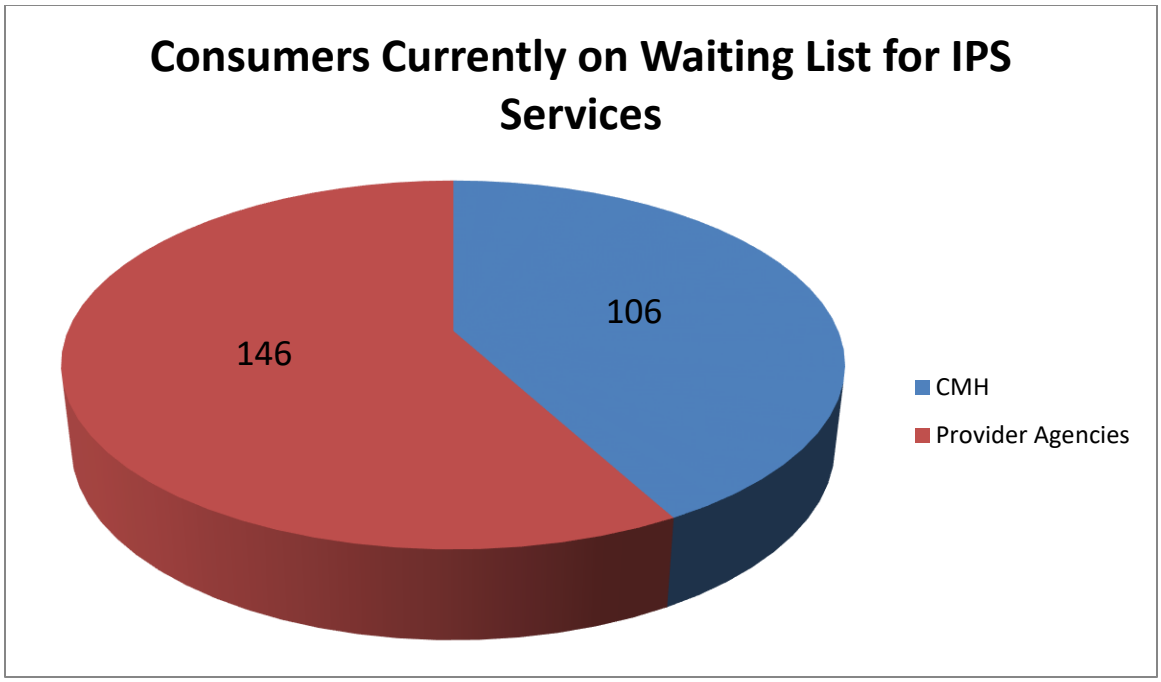

Figure 6

In an effort to continue cultivating staff and program relationships with community partners, IPS providers responded about their working relationship with Michigan Rehabilitation Services (MRS) and the Bureau of Services for Blind Persons (BSBP). Of the 21 IPS providers, 14 or 67%, report having a supportive relationship with MRS. This represents an increase of 8% identifying having a supportive relationship with MRS. Of the 21 IPS providers, 17 or 80.96%, report not having mutually served consumers with BSBP (Table 4, Table 5, Figure 7).

How would you describe your IPS programs working relationship with Michigan Rehabilitation Services (MRS)

Answer Options	Supportive	Neutral	Not Supportive	Currently No Shared Consumer Cases at This Time	Response Percent	Response Count
Supportive	14	0	0	0	66.67%	14
Neutral	0	5	0	0	23.81%	5
Not Supportive	0	0	1	0	4.76%	1
Currently No Shared Consumer Cases at This Time	0	0	0	1	4.76%	1

Table 4

How would you describe your IPS programs working relationship with Bureau of Services for Blind Persons (BSBP)

Answer Options	Response Percent	Response Count
Supportive	9.52%	2
Neutral	9.52%	2
Not Supportive	0.00%	0
Currently No Shared Consumer Cases at This Time	80.96%	17

Table 5

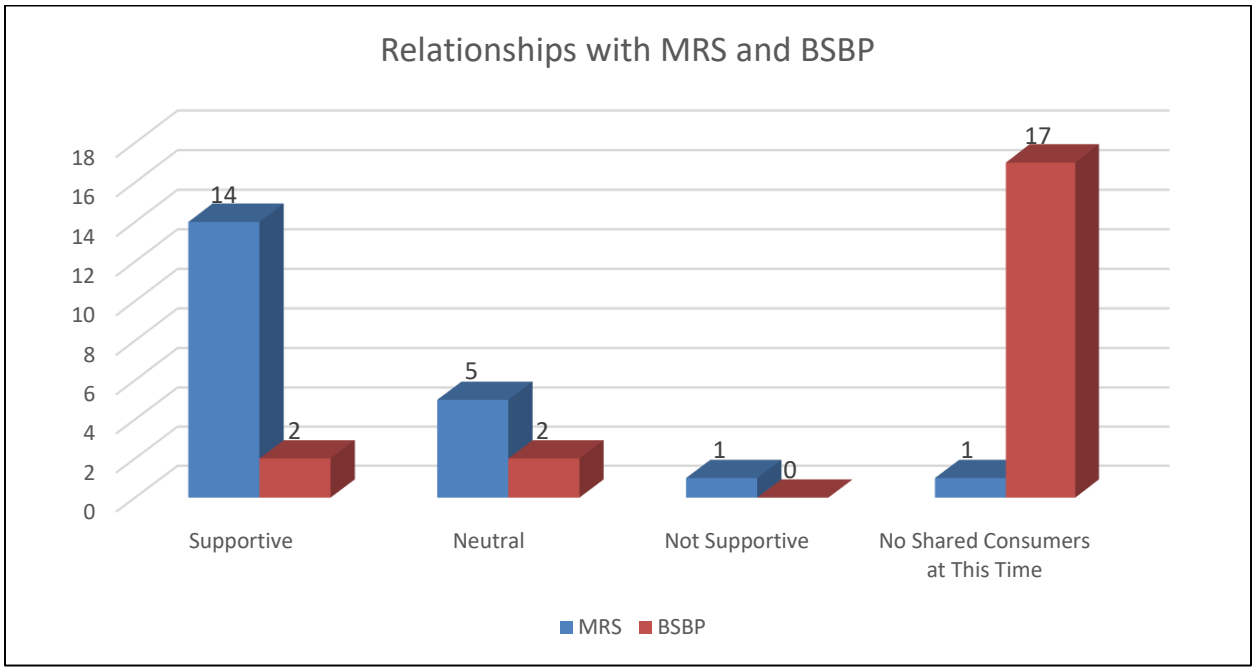

Figure 7

Legend and Selected Data Points

Appendix – A Page(s)

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Number of Sites, CMHSP Board or Provider, Year of Program Start, Rural or Urban…… 25
Staffing, Active Consumers, Waitlist…… 26
Number of Consumers on Healthy Michigan Plan…… 27
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Number of Days to Job Search…… 31
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MRS, Cash Match…… 33
BSBP…… 34-35
Number of Consumers Reaching 90/180/365 Days of Employment…… 36
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Non-Competitive Placements…… 38
Benefits Planning/Resources, Benefits to Work or Benefits Information Network Training…… 39

Legend: Michigan - Recognized IPS Sites

Name	City/County(ies)	CMHSP
Arab Community Center for Economic & Social Services (ACCESS)	Dearborn/Wayne	Detroit Wayne Mental Health Authority
Central City Integrated Health formerly known as Detroit Central City Inc.	Detroit/Wayne	Detroit Wayne Mental Health Authority
Community Care Services, MI	Lincoln Park/Wayne	Detroit Wayne Mental Health Authority
CMH for Central Michigan	Clare, Gladwin, Isabella, Mecosta, Midland, Osceola	CMH for Central Michigan
Community Network Services	Southfield	Oakland Community Health Network
Development Centers	Detroit/Wayne	Detroit Wayne Mental Health Authority
Easterseals Michigan	Southfield	Oakland Community Health Network
HealthWest Michigan	Muskegon	HealthWest Michigan
Hope Network	Hillsdale, Jackson	Lifeways CMH
Interact of Michigan	Kent	Network 180
Interact of Michigan	Kalamazoo	Kalamazoo CMH & Substance Abuse Services
Lincoln Behavioral Services	Redford/Wayne	Detroit Wayne Mental Health Authority
Northeast Guidance Center	Detroit/Wayne	Detroit Wayne Mental Health Authority
Northeast Michigan CMH Authority	Alcona, Alpena, Montmorency, Presque Isle	Northeast Michigan CMH Authority
Riverwood Center	Berrien	Berrien Mental Health Authority
Services to Enhance Potential	Dearborn/Wayne	Detroit Wayne Mental Health Authority
Southwest Counseling Solutions	Detroit/Wayne	Detroit Wayne Mental Health Authority
St. Clair County CMH	St. Clair	St. Clair County CMH
Team Wellness Center	Detroit/Wayne	Detroit Wayne Mental Health Authority
The Guidance Center	Southgate/Wayne	Detroit Wayne Mental Health Authority
Training and Treatment Innovations	Oxford	Oakland Community Health Network

Name of IPS Program	Number of IPS Sites Associated with Agency/Organization	Community Mental Health Board or Provider Agency	Year IPS Services Began	Urban/Rural
ACCESS	1	Provider Agency	2011	Urban
Berrien County CMH - Riverwood Center	1	Community Mental Health Board	2013/2016	Urban
Central City Integrated Health formerly known as Detroit Central City Inc.	2	Provider Agency	2007	Urban
Community Care Services	1	Provider Agency	2007	Urban
Community Mental Health for Central Michigan	6	Community Mental Health Board	2008	Rural
Community Network Services	4	Provider Agency	2011	Urban
Development Centers	1	Provider Agency	2008	Urban
Easterseals Michigan	3	Provider Agency	2008	Urban
HealthWest	1	Community Mental Health Board	2007	Urban
Hope Network	1	Provider Agency	2010	Urban
InterAct of Michigan, Inc. - Kent	1	Provider Agency	2013	Urban
InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo	1	Provider Agency	1999	Urban
Lincoln Behavioral Services	1	Provider Agency	2007	Urban
New Center Community Services	*Business Closed – Not Included in Report*			
Northeast Guidance Center	1	Provider Agency	2007	Urban
Northeast MI CMH	1	Community Mental Health Board	2011	Rural
Services To Enhance Potential	1	Provider Agency	2014	Urban
Southwest Counseling Solutions	1	Provider Agency	2007	Urban
St. Clair County Community Mental Health	3	Community Mental Health Board	2012	Urban
Team Wellness Center	1	Provider Agency	2014	Urban
The Guidance Center	1	Provider Agency	2008	Urban
Training and Treatment Innovations	1	Provider Agency	2006	Rural

Color Coding Key	Exemplary	Good	Fair

Name of IPS Program	Total Number of IPS Staff			Total Number of Active Consumers in IPS Program			Waiting List			Number of Consumers on Waiting List		
	2016	2017	2018	2016	2017	2018	2016	2017	2018	2016	2017	2018
ACCESS	1	1	2	11	56	48	No	No	No	0	0	0
Berrien County CMH - Riverwood Center	-	2	3	-	44	91	-	Yes	No	-	3	0
Central City Integrated Health formerly known as Detroit Central City Inc.	3	3	3	33	56	97	No	No	No	0	0	0
Community Care Services	1	1	1	18	20	20	Yes	Yes	Yes	20	5	15
Community Mental Health for Central Michigan	5	6	6	78	88	108	Yes	Yes	Yes	72	56	70
Community Network Services	5	4.5	5	85	105	94	No	Yes	Yes	0	61	42
Development Centers	4	1	1	53	30	45	No	Yes	Yes	0	11	14
Easterseals Michigan	5	5	4	66	88	182	Yes	Yes	Yes	6	33	28
HealthWest	6	5	4	100	140	83	Yes	Yes	Yes	19	18	20
Hope Network	2	1	1.5	23	33	42	No	No	No	0	0	0
InterAct of Michigan, Inc. - Kent	3	4	5	72	34	166	No	No	No	0	0	0
InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo	4	3	2	62	51	76	No	No	No	0	0	0
Lincoln Behavioral Services	4	2	2	111	41	40	Yes	No	No	47	0	0
New Center Community Services	4	3	-	53	113	-	No	No	-	0	0	-
Northeast Guidance Center	2	1.5	1	22	40	20	No	No	No	0	0	0
Northeast MI CMH	4	3	3	66	49	69	No	No	No	0	0	0
Services To Enhance Potential	3	2	1	6	20	20	No	No	No	0	0	0
Southwest Counseling Solutions	5	3	2	51	62	41	Yes	Yes	Yes	41	24	27
St. Clair County Community Mental Health	4	5	4	64	80	100	Yes	Yes	Yes	31	15	16
Team Wellness Center	8	3	3	94	107	49	No	No	No	0	0	0
The Guidance Center	3	2	2	32	20	24	Yes	No	No	5	0	0
Training and Treatment Innovations	3	2	2	31	40	50	No	No	Yes	0	0	20

Color Coding Key	Exemplary	Good	Fair

Name of IPS Program	Number of People that are receiving Healthy Michigan Plan (Affordable Care Act)	
	2017	2018
ACCESS	0	46
Berrien Mental Health Authority	17	24
Central City Integrated Health formerly known as Detroit Central City Inc.	31	24
Community Care Services	10	1
Community Mental Health for Central Michigan	47	55
Community Network Services	46	33
Development Centers	21	20
Easterseals Michigan	48	43
HealthWest	38	36
Hope Network	13	11
InterAct of Michigan, Inc. - Kent	0	0
InterAct of Michigan, Inc. – Action Employment Services (AES) - Kalamazoo	0	26
Lincoln Behavioral Services	14	7
New Center Community Services	40	-
Northeast Guidance Center	8	5
Northeast Michigan Mental Health Authority	21	21
Services To Enhance Potential	0	0
Southwest Counseling Solutions	24	18
St. Clair County CMH Services	40	57
Team Wellness Center	107	49
The Guidance Center	16	16
Training and Treatment Innovations	0	0

Color Coding Key	Exemplary	Good	Fair

Name of IPS Program	New Job Starts		
	2016	2017	2018
ACCESS	0	12	14
Berrien County CMH - Riverwood Center	-	22	23
Central City Integrated Health formerly known as Detroit Central City Inc.	12	8	24
Community Care Services	2	5	7
Community Mental Health for Central Michigan	32	34	52
Community Network Services	33	25	25
Development Centers	29	17	15
Easterseals Michigan	24	20	27
HealthWest	23	49	30
Hope Network	11	9	11
InterAct of Michigan, Inc. - Kent	20	24	54
InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo	14	13	26
Lincoln Behavioral Services	12	17	9
New Center Community Services	18	20	-
Northeast Guidance Center	5	16	29
Northeast MI CMH	14	19	24
Services To Enhance Potential	1	1	0
Southwest Counseling Solutions	17	22	16
St. Clair County Community Mental Health	16	23	15
Team Wellness Center	12	9	26
The Guidance Center	6	7	5
Training and Treatment Innovations	16	17	11

Color Coding Key	Exemplary	Good	Fair

Name of IPS Program	Average Number of Hours Per Week for Working Consumers on Active IPS Caseload		
	2016	2017	2018
ACCESS	40	34	32
Berrien County CMH - Riverwood Center	-	27	22
Central City Integrated Health formerly known as Detroit Central City Inc.	24.88	29	32
Community Care Services	27.54	21	35
Community Mental Health for Central Michigan	28	29	26.07
Community Network Services	25.54	27	31.2
Development Centers	28	30	27
Easterseals Michigan	22	25	26
HealthWest	22	24	27
Hope Network	28	27	17.5
InterAct of Michigan, Inc. - Kent	30	23	25
InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo	25.5	20	22.9
Lincoln Behavioral Services	22	20	20
New Center Community Services	25	28	-
Northeast Guidance Center	30	24	25
Northeast MI CMH	22.97	29	26
Services To Enhance Potential	20	20	30
Southwest Counseling Solutions	28.5	27	28
St. Clair County Community Mental Health	22.5	27	27
Team Wellness Center	25	32	35
The Guidance Center	20	31	25
Training and Treatment Innovations	20	25	25

Color Coding Key	Exemplary	Good	Fair

Name of IPS Program	Average Wage Per Hour for Working Consumers on Active IPS Caseload		
	2016	2017	2018
ACCESS	$15.86	$9.90	$10.43
Berrien County CMH - Riverwood Center	-	$9.73	$9.53
Central City Integrated Health formerly known as Detroit Central City Inc.	No Response	$9.83	$9.94
Community Care Services	$9.54	$10.48	$12.50
Community Mental Health for Central Michigan	$9.30	$9.89	$10.18
Community Network Services	$11.96	$11.00	$10.70
Development Centers	$9.94	$10.20	$10.86
Easterseals Michigan	$10.50	$12.00	$10.26
HealthWest	$9.21	$9.65	$9.69
Hope Network	$9.05	$10.42	$11.23
InterAct of Michigan, Inc. - Kent	$9.35	$9.28	$9.92
InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo	$9.23	$10.37	$11.29
Lincoln Behavioral Services	$10.73	$11.66	$10.83
New Center Community Services	$11.50	$9.12	-
Northeast Guidance Center	$10.00	$9.85	$9.55
Northeast MI CMH	$8.95	$9.90	$9.70
Services To Enhance Potential	$9.00	$9.00	$10.00
Southwest Counseling Solutions	$9.42	$10.00	$10.52
St. Clair County Community Mental Health	$9.71	$9.85	$10.73
Team Wellness Center	$10.00	$9.00	$9.25
The Guidance Center	$9.50	$9.70	$10.38
Training and Treatment Innovations	$9.50	$11.29	$11.00

Color Coding Key	Exemplary	Good	Fair

Name of IPS Program	Average Number of Days from Initial Vocational Profile to First Documented Community Based Job Search		
	2016	2017	2018
ACCESS	Within 30 Days	Within 30 Days	Within 30 Days
Berrien County CMH - Riverwood Center	-	Within 30 Days	Within 30 Days
Central City Integrated Health formerly known as Detroit Central City Inc.	Within 30 Days	Within 30 Days	Within 30 Days
Community Care Services	Within 30 Days	Within 30 Days	Within 30 Days
Community Mental Health for Central Michigan	Within 30 Days	Within 30 Days	Within 30 Days
Community Network Services	Within 30 Days	Within 30 Days	Within 30 Days
Development Centers	31-60 Days	31-60 Days	31-60 Days
Easterseals Michigan	Within 30 Days	Within 30 Days	Within 30 Days
HealthWest	Within 30 Days	Within 30 Days	Within 30 Days
Hope Network	Within 30 Days	Within 30 Days	Within 30 Days
InterAct of Michigan, Inc. - Kent	Within 30 Days	Within 30 Days	Within 30 Days
InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo	Within 30 Days	Within 30 Days	Within 30 Days
Lincoln Behavioral Services	31-60 Days	Within 30 Days	31-60 Days
New Center Community Services	Within 30 Days	Within 30 Days	-
Northeast Guidance Center	Within 30 Days	Within 30 Days	Within 30 Days
Northeast MI CMH	31-60 Days	31-60 Days	Within 30 Days
Services To Enhance Potential	31-60 Days	Within 30 Days	Within 30 Days
Southwest Counseling Solutions	31-60 Days	Within 30 Days	Within 30 Days
St. Clair County Community Mental Health	Within 30 Days	Within 30 Days	Within 30 Days
Team Wellness Center	Within 30 Days	Within 30 Days	Within 30 Days
The Guidance Center	31-60 Days	Within 30 Days	Within 30 Days
Training and Treatment Innovations	Within 30 Days	Within 30 Days	Within 30 Days

Color Coding Key	Exemplary	Good	Fair

Name of IPS Program	Number of External Fidelity Reviews Completed	Score of Previous IPS Fidelity Review	Score of Most Recent IPS Fidelity Review	Fidelity Standing
ACCESS	4	87	100	Good
Berrien County CMH - Riverwood Center	1	N/A	107	Good
Central City Integrated Health formerly known as Detroit Central City Inc.	3	90	85	Fair
Community Care Services	2	85	82	Fair
Community Mental Health for Central Michigan	3	116	119	Exemplary
Community Network Services	3	99	106	Good
Development Centers	3	98	104	Good
Easterseals Michigan	5	113	116	Exemplary
HealthWest	5	110	107	Good
Hope Network	4	92	94	Fair
InterAct of Michigan, Inc. - Kent	3	96	111	Good
InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo	4	115	118	Exemplary
Lincoln Behavioral Services	11	96	96	Fair
New Center Community Services	*Business Closed – Not Included in Report*			
Northeast Guidance Center	3	101	80	Fair
Northeast MI CMH	5	91	104	Good
Services To Enhance Potential	1	N/A	74	Fair
Southwest Counseling Solutions	10	102	93	Fair
St. Clair County Community Mental Health	3	103	115	Exemplary
Team Wellness Center	3	101	102	Good
The Guidance Center	4	102	96	Fair
Training and Treatment Innovations	4	100	116	Exemplary

Color Coding Key	Exemplary	Good	Fair

Name of IPS Program	Description of Working Relationship with MRS			Interagency Cash Transfer Agreement		
	2016	2017	2018	2016	2017	2018
ACCESS	Supportive	Supportive	Supportive	No	No	No
Berrien County CMH - Riverwood Center	-	Supportive	Supportive	-	Yes	Yes
Central City Integrated Health formerly known as Detroit Central City Inc.	No Shared Consumers at This Time	Supportive	Supportive	No	No	No
Community Care Services	Not Supportive	Neutral	Supportive	No	No	No
Community Mental Health for Central Michigan	Supportive	Supportive	Supportive	Yes	Yes	Yes
Community Network Services	Supportive	Supportive	Supportive	Yes	No	No
Development Centers	Neutral	Neutral	Neutral	No	No	No
Easterseals Michigan	Supportive	Neutral	Not Supportive	No	No	No
HealthWest	Supportive	Supportive	Supportive	Yes	Yes	Yes
Hope Network	Neutral	Neutral	Neutral	No	No	No
InterAct of Michigan, Inc. - Kent	No Shared Consumers at This Time	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time	No	No	No
InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo	Supportive	Supportive	Supportive	No	No	No
Lincoln Behavioral Services	Neutral	Supportive	Supportive	No	No	Yes
New Center Community Services	Neutral	Not Supportive	-	No	No	-
Northeast Guidance Center	Supportive	Supportive	Supportive	No	No	No
Northeast MI CMH	Supportive	Supportive	Neutral	Yes	Yes	Yes
Services To Enhance Potential	Supportive	Supportive	Supportive	No	No	No
Southwest Counseling Solutions	Supportive	Neutral	Neutral	No	No	No
St. Clair County Community Mental Health	Neutral	Not Supportive	Supportive	Yes	Yes	Yes
Team Wellness Center	Supportive	Supportive	Supportive	No	No	No
The Guidance Center	Neutral	Neutral	Neutral	No	No	No
Training and Treatment Innovations	Neutral	Supportive	Supportive	No	No	No

Color Coding Key	Exemplary	Good	Fair

Name of IPS Program	Description of Relationship with Bureau of Services for Blind Persons (BSBP)		
	2016	2017	2018
ACCESS	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time
Berrien County CMH - Riverwood Center	-	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time
Central City Integrated Health formerly known as Detroit Central City Inc.	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time
Community Care Services	Supportive	Neutral	No Shared Consumer Cases at This Time
Community Mental Health for Central Michigan	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time
Community Network Services	Not Supportive	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time
Development Centers	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time	Neutral
Easterseals Michigan	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time
HealthWest	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time
Hope Network	Neutral	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time
InterAct of Michigan, Inc. - Kent	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time
InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo	Supportive	Supportive	No Shared Consumer Cases at This Time
Lincoln Behavioral Services	Neutral	No Shared Consumer Cases at This Time	Supportive
New Center Community Services	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time	-
Northeast Guidance Center	Supportive	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time

Color Coding Key	Exemplary	Good	Fair

Northeast MI CMH	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time
Services To Enhance Potential	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time
Southwest Counseling Solutions	Neutral	Neutral	Neutral
St. Clair County Community Mental Health	Not Supportive	Not Supportive	Supportive
Team Wellness Center	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time	No Shared Consumer Cases at This Time
The Guidance Center	No Shared Consumer Cases at This Time	Supportive	No Shared Consumer Cases at This Time
Training and Treatment Innovations	No Shared Consumer Cases at This Time	Not Supportive	Neutral

Color Coding Key	Exemplary	Good	Fair

Name of IPS Program	Number of People Reaching Specific Length of Employment During Quarter		
	90 Days	180 Days	365 Days
ACCESS	1	13	3
Berrien Mental Health Authority	10	0	1
Central City Integrated Health formerly known as Detroit Central City Inc.	5	4	2
Community Care Services	3	3	4
Community Mental Health for Central Michigan	16	5	6
Community Network Services	14	2	1
Development Centers	9	0	0
Easterseals Michigan	7	4	3
HealthWest	10	1	0
Hope Network	13	10	3
InterAct of Michigan, Inc. - Kent	28	5	13
InterAct of Michigan, Inc. – Action Employment Services (AES) - Kalamazoo	10	2	0
Lincoln Behavioral Services	9	0	1
Northeast Guidance Center	1	6	14
Northeast Michigan Mental Health Authority	6	4	2
Services To Enhance Potential	1	2	1
Southwest Counseling Solutions	4	1	1
St. Clair County CMH Services	10	3	5
Team Wellness Center	2	3	1
The Guidance Center	1	1	5
Training and Treatment Innovations	8	0	0

Color Coding Key	Exemplary	Good	Fair

Name of IPS Program	Does IPS Program Provide Follow Along Supports?			Average Length of Follow Along Supports		
	2016	2017	2018	2016	2017	2018
ACCESS	Yes	Yes	Yes	12 or More Months	6-9 Months	9-12 Months
Berrien County CMH - Riverwood Center	-	Yes	Yes	-	3-6 Months	6-9 Months
Central City Integrated Health formerly known as Detroit Central City Inc.	Yes	No	Yes	9-12 Months	9-12 Months	9-12 Months
Community Care Services	Yes	Yes	Yes	9-12 Months	9-12 Months	12 or More Months
Community Mental Health for Central Michigan	Yes	Yes	Yes	6-9 Months	6-9 Months	3-6 Months
Community Network Services	Yes	Yes	Yes	12 or More Months	9-12 Months	9-12 Months
Development Centers	Yes	Yes	Yes	1-3 Months	1-3 Months	1-3 Months
Easterseals Michigan	Yes	Yes	Yes	9-12 Months	6-9 Months	6-9 Months
HealthWest	Yes	Yes	Yes	9-12 Months	9-12 Months	6-9 Months
Hope Network	Yes	Yes	Yes	6-9 Months	6-9 Months	6-9 Months
InterAct of Michigan, Inc. - Kent	Yes	Yes	Yes	12 or More Months	12 or More Months	12 or More Months
InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo	Yes	Yes	Yes	12 or More Months	9-12 Months	9-12 Months
Lincoln Behavioral Services	Yes	Yes	Yes	9-12 Months	3-6 Months	6-9 Months
New Center Community Services	Yes	Yes	-	9-12 Months	3-6 Months	-
Northeast Guidance Center	Yes	Yes	Yes	9-12 Months	9-12 Months	9-12 Months
Northeast MI CMH	Yes	Yes	Yes	6-9 Months	3-6 Months	3-6 Months
Services To Enhance Potential	Yes	Yes	Yes	12 or More Months	12 or More Months	9-12 Months
Southwest Counseling Solutions	Yes	Yes	Yes	9-12 Months	6-9 Months	3-6 Months
St. Clair County Community Mental Health	Yes	Yes	Yes	6-9 Months	6-9 Months	9-12 Months
Team Wellness Center	Yes	Yes	Yes	9-12 Months	9-12 Months	6-9 Months
The Guidance Center	Yes	Yes	Yes	6-9 Months	9-12 Months	12 or More Months
Training and Treatment Innovations	Yes	Yes	Yes	3-6 Months	1-3 Months	9-12 Months

Color Coding Key	Exemplary	Good	Fair

Name of IPS Program	Does Your IPS Program Place Consumers in Non-Competitive Employment Settings?		
	2016	2017	2018
ACCESS	No	No	No
Berrien County CMH - Riverwood Center	-	No	No
Central City Integrated Health formerly known as Detroit Central City Inc.	No	No	No
Community Care Services	Yes	No	No
Community Mental Health for Central Michigan	No	No	No
Community Network Services	No	No	No
Development Centers	Yes	No	No
Easterseals Michigan	No	No	No
HealthWest	No	No	No
Hope Network	No	No	No
InterAct of Michigan, Inc. - Kent	No	No	No
InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo	No	No	No
Lincoln Behavioral Services	No	No	No
New Center Community Services	Yes	No	-
Northeast Guidance Center	Yes	No	No
Northeast MI CMH	No	No	No
Services To Enhance Potential	Yes	Yes	Yes
Southwest Counseling Solutions	No	No	No
St. Clair County Community Mental Health	No	No	No
Team Wellness Center	No	No	No
The Guidance Center	No	No	No
Training and Treatment Innovations	No	No	No

Color Coding Key	Exemplary	Good	Fair

Name of IPS Program	Resources Used to Provide Comprehensive Benefits Planning	Has Anyone from the IPS Team Attended a Benefits Planning Training led by BHDDA
ACCESS	WIPA, CWIC, DB101	Yes
Berrien County CMH - Riverwood Center	WIPA, CWIC	No
Central City Integrated Health formerly known as Detroit Central City Inc.	WIPA, Agency Benefits Planner On-Site, DB101	Yes
Community Care Services	Agency Benefits Planner On-Site	No
Community Mental Health for Central Michigan	Agency Benefits Planner On-Site, CWIC, DB101	Yes
Community Network Services	WIPA, DB101	Yes
Development Centers	DB101	Yes
Easterseals Michigan	WIPA, Agency Benefits Planner On-Site, DB101	Yes
HealthWest	CWIC, DB101	Yes
Hope Network	DB101	Yes
InterAct of Michigan, Inc. - Kent	Agency Benefits Planner On-Site	Yes
InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo	CWIC	No
Lincoln Behavioral Services	WIPA, Agency Benefits Planner On-Site, DB101	Yes
New Center Community Services	*Business Closed – Not Included in Report*	
Northeast Guidance Center	WIPA, CWIC, DB101	Yes
Northeast MI CMH	DB101	Yes
Services To Enhance Potential	WIPA, DB101	Yes
Southwest Counseling Solutions	DB101	Yes
St. Clair County Community Mental Health	Agency Benefits Planner On-Site, CWIC, DB101	Yes
Team Wellness Center	WIPA, DB101	Yes
The Guidance Center	Agency Does Not Currently Provide Comprehensive Benefits Planning at This Time	Yes
Training and Treatment Innovations	Agency Benefits Planner On-Site	Yes

Color Coding Key	Exemplary	Good	Fair

Survey Responses from Recognized IPS Sites

Appendix – B

ACCESS…… 41-42
Berrien Mental Health Authority – Riverwood Center…… 43-44
Central City Integrated Health formerly known as Detroit Central City Inc. …… 45-46
Community Care Services…… 47-48
Community Mental Health for Central Michigan…… 49-50
Community Network Services…… 51-52
Development Centers…… 53-54
Easterseals Michigan…… 55-56
HealthWest…… 57-58
Hope Network…… 59-60
InterAct of Michigan, Inc. – Kent…… 61-62
InterAct of Michigan, Inc. - Action Employment Services (AES) - Kalamazoo…… 63-64
Lincoln Behavioral Services…… 65-66
Northeast Guidance Center…… 67-68
Northeast MI CMH Authority …… 69-70
Services to Enhance Potential…… 71-72
Southwest Counseling Solutions…… 73-74
St. Clair County CMH Services…… 75-76
Team Wellness Center…… 77-78
The Guidance Center…… 79-80
Training and Treatment Innovations…… 81-82

Name and location of your agency/organization? ACCESS - Dearborn, MI
Number of IPS sites and each location associated with your agency/organization? 1
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed?
Number of external fidelity reviews? 4
What was the score of your IPS program's most recent external fidelity review? Score 100
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 9-12months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive
Comments: We both send each other referrals and have meetings throughout the month.
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Comments: I have reached out a few times for meetings but have not heard back from the representative.
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, CWIC, DB101
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes Comments: 2 People, 1 is Enrolled for Next Week
Agency Person Reporting: Belal Elkadri
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 48
Number of Persons Referred to IPS Services this quarter (all sources) 9
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 9
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 31
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 14
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 4

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 4
Number of people, if any, on waiting list. 0
Number of People Referred to Michigan Rehabilitation Services During this Quarter. 7
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 48
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 48
Number of People Reaching 90 Days of Employment During this Quarter. 1
Number of People Reaching 6 Months of Employment During this Quarter. 13
Number of People Reaching 1 Year of Employment During this Quarter. 3
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 32
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $10.43
Number of People that are ONLY receiving SSI Medicaid. 3
Number of People that are ONLY receiving SSDI Medicare. 2
Number of People that are receiving both SSI & SSDI (concurrent). 1
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 46
Number of People that are Veterans and receiving benefits (any combination). 0
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 2
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 1 Full Time Employment Specialist
Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 6

Name and location of your agency/organization? Riverwood Center/Berrien County CMH
Number of IPS sites and each location associated with your agency/organization? One program operating out of up to three offices, two in Benton Harbor, one in Niles
Are you a Community Mental Health Board or Provider Agency? Community Mental Health Board
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews One under current staff, 2 lifetime for the program
What was the score of your IPS program's most recent external fidelity review? Score 107
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 6-9 months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? Yes
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, CWIC, Benefits planning also takes place with staff at the Social Security office, as well as DHHS staff. The CMH has had an onsite DHHS liaison for several years.
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? No
Agency Person Reporting. Matthew Beilman, LMSW
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 91
Number of Persons Referred to IPS Services this quarter (all sources). 40
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 40
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 33
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 23
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 10

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 30
Number of people, if any, on waiting list. 0
Number of People Referred to Michigan Rehabilitation Services During this Quarter. 3
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 3
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 10
Number of People Reaching 6 Months of Employment During this Quarter. 0
Number of People Reaching 1 Year of Employment During this Quarter. 1
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 22
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 9.53
Number of People that are ONLY receiving SSI Medicaid. 18
Number of People that are ONLY receiving SSDI Medicare. 5
Number of People that are receiving both SSI & SSDI (concurrent). 0
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 24
Number of People that are Veterans and receiving benefits (any combination). 0
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 3
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 3
Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 4

Name and location of your agency/organization? Detroit Central City Inc. DBA - Central City Integrated Health
Number of IPS sites and each location associated with your agency/organization? 2
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed?
Number of external fidelity reviews 3
What was the score of your IPS program's most recent external fidelity review? Score 85%
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 9-12 months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, Agency Benefits planner on site, DB101
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes
Agency Person Reporting. Norris Howard
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 97
Number of Persons Referred to IPS Services this quarter (all sources). 45
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 35
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 18
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 24
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 2
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 1
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 2
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 15
Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 7
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 15
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 5
Number of People Reaching 6 Months of Employment During this Quarter. 4
Number of People Reaching 1 Year of Employment During this Quarter. 2
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 32
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $9.94
Number of People that are ONLY receiving SSI Medicaid. 20
Number of People that are ONLY receiving SSDI Medicare. 2
Number of People that are receiving both SSI & SSDI (concurrent). 6
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 24
Number of People that are Veterans and receiving benefits (any combination). 0
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 3
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 3
Does the IPS Supervisor have a working caseload? If yes, how many? No

Name and location of your agency/organization? Community Care Services 26184 W Outer Dr. Lincoln Park, MI 48146
Number of IPS sites and each location associated with your agency/organization? 1
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews. 2, Comments: CCS' IPS has received a review from MiFast and DWMHA.
What was the score of your IPS program's most recent external fidelity review? Score 82
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry. Comments: This is usually completed within 14-21 days.
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 12 or more months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive Comments: We are continuing to strengthen our relationship with MRS.
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: Agency Benefits planner on site, Our ES has been certified through Cornell University as a Work Incentive Practitioner.
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? No
Agency Person Reporting. Stacy Goodpaster
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 20
Number of Persons Referred to IPS Services this quarter (all sources). 14
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 6
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 6
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 7
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 3
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 2
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 3
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 2

Number of people, if any, on waiting list. 15
Number of People Referred to Michigan Rehabilitation Services During this Quarter. 3
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 3
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 3
Number of People Reaching 6 Months of Employment During this Quarter. 3
Number of People Reaching 1 Year of Employment During this Quarter. 4
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 35
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 12.50
Number of People that are ONLY receiving SSI Medicaid. 12
Number of People that are ONLY receiving SSDI Medicare. 5
Number of People that are receiving both SSI & SSDI (concurrent). 2
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 1
Number of People that are Veterans and receiving benefits (any combination). 1
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 1
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 1
Does the IPS Supervisor have a working caseload? If yes, how many? No

Name and location of your agency/organization? Community Mental Health for Central Michigan
Number of IPS sites and each location associated with your agency/organization? One IPS program that services all six counties. Isabella, Midland, Mecosta, Clare, Gladwin and Osceola counties
Are you a Community Mental Health Board or Provider Agency? Community Mental Health Board
Would your primary service area be considered Rural or Urban? Rural
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Three
What was the score of your IPS program's most recent external fidelity review? Score 119
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided?
3-6 months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? Yes
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: Agency Benefits planner on site, CWIC, DB101, Agency support employment specialist to obtain CWIC certification.
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes, Comments: All staff with over one year of experience have attended the Benefits to Work of equivalent benefits training.
Agency Person Reporting. Eric Karbowski
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 108
Number of Persons Referred to IPS Services this quarter (all sources). 158
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 68
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 47
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 52
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 1
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0

Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 22
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 26
Number of people, if any, on waiting list. 70
Number of People Referred to Michigan Rehabilitation Services During this Quarter. 5
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 5
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 16
Number of People Reaching 6 Months of Employment During this Quarter. 5
Number of People Reaching 1 Year of Employment During this Quarter. 6
Average Hours Per Week By All Employed Individuals this Quarter. 26.07
Average Wage Per Hour for All Employed Individuals this Quarter. $10.18
Number of People that are ONLY receiving SSI Medicaid. 8
Number of People that are ONLY receiving SSDI Medicare. 3
Number of People that are receiving both SSI & SSDI (concurrent). 1
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 55
Number of People that are Veterans and receiving benefits (any combination). 1
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 6
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 6
Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 2

Name and location of your agency/organization? CNS Healthcare 24230 Karim Blvd., Ste. 100 Novi, MI 48375-2960
Number of IPS sites and each location associated with your agency/organization? Four sites in total. One each in: Novi, Pontiac, Southfield, and Waterford.
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 3
What was the score of your IPS program's most recent external fidelity review? Score 106
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 9-12 months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, DB101
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes
Agency Person Reporting. Jeff Segnitz
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service.94
Number of Persons Referred to IPS Services this quarter (all sources). 61
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 51
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 34
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 25
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 1
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 13
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 31
Number of people, if any, on waiting list. 42

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 6
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 4
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 14
Number of People Reaching 6 Months of Employment During this Quarter. 2
Number of People Reaching 1 Year of Employment During this Quarter. 1
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 31.2
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $10.70
Number of People that are ONLY receiving SSI Medicaid. 12
Number of People that are ONLY receiving SSDI Medicare. 1
Number of People that are receiving both SSI & SSDI (concurrent). 6
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 33
Number of People that are Veterans and receiving benefits (any combination). 1
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 5
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 4
Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 4

Name and location of your agency/organization? Development Centers 24424 W. McNichols Detroit, MI 48219
Number of IPS sites and each location associated with your agency/organization? 1
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Respondent skipped this question
What was the score of your IPS program's most recent external fidelity review? Score 104. Comments: Next review scheduled for 9/12-9/13/2018
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average 31 and 60 days (1-2 mos.) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 1-3 months. Comments: Based on consumer's choice.
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Neutral
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: DB101, Use assistance of MRS to connect to a WIPA. Will also assist with connection at SSA for benefits specific information.
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes
Agency Person Reporting. Marlene Davis
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 45
Number of Persons Referred to IPS Services this quarter (all sources). 48
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 8
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 23
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 15
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 1
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 2
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 6
Number of people, if any, on waiting list. 14

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 5
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 10
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 9
Number of People Reaching 6 Months of Employment During this Quarter. 0
Number of People Reaching 1 Year of Employment During this Quarter. 0
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 27
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $10.86
Number of People that are ONLY receiving SSI Medicaid. 15
Number of People that are ONLY receiving SSDI Medicare. 0
Number of People that are receiving both SSI & SSDI (concurrent). 9
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 20
Number of People that are Veterans and receiving benefits (any combination). 1
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 1
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 1
Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 18

Name and location of your agency/organization? Easterseals, Southfield, MI
Number of IPS sites and each location associated with your agency/organization? 3 Southfield, Pontiac, Walled Lake
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 5
What was the score of your IPS program's most recent external fidelity review? Score 116
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 6-9 months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Not Supportive
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, Agency Benefits planner on site, DB101
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes
Agency Person Reporting. Kari Kildow
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 182
Number of Persons Referred to IPS Services this quarter (all sources). 105
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 90
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 45
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 27
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 4
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 7
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 52
Number of people, if any, on waiting list. 28
Number of People Referred to Michigan Rehabilitation Services During this Quarter. 12

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 12
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 7
Number of People Reaching 6 Months of Employment During this Quarter. 4
Number of People Reaching 1 Year of Employment During this Quarter. 3
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 26
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.26
Number of People that are ONLY receiving SSI Medicaid. 12
Number of People that are ONLY receiving SSDI Medicare. 14
Number of People that are receiving both SSI & SSDI (concurrent). 0
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 43
Number of People that are Veterans and receiving benefits (any combination). 0
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 4
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 4
Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 10

Name and location of your agency/organization? HealthWest 376 E. Apple Ave. Muskegon, MI 49442
Number of IPS sites and each location associated with your agency/organization? 1 - We provide the service internally. Our program is called Employment Partners.
Are you a Community Mental Health Board or Provider Agency? Community Mental Health Board
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 5
What was the score of your IPS program's most recent external fidelity review? Score 107
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 6-9 months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive. Comments: We have a great relationship with MRS. The Supported Employment MRS counselor is housed at the HealthWest building 3 days per week.
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? Yes
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: CWIC, DB101, MRS District Social Security Champion
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes
Agency Person Reporting. Kris Burgess
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 83
Number of Persons Referred to IPS Services this quarter (all sources). 67
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 37
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 61
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 30
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 1
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 2
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 7

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 35
Number of people, if any, on waiting list. 20
Number of People Referred to Michigan Rehabilitation Services During this Quarter. 10
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 7
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 10
Number of People Reaching 6 Months of Employment During this Quarter. 1
Number of People Reaching 1 Year of Employment During this Quarter. 0
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 27
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $9.69
Number of People that are ONLY receiving SSI Medicaid. 23
Number of People that are ONLY receiving SSDI Medicare. 0
Number of People that are receiving both SSI & SSDI (concurrent). 9
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 36
Number of People that are Veterans and receiving benefits (any combination). 0
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 4
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 4
Does the IPS Supervisor have a working caseload? If yes, how many? No

Name and location of your agency/organization? Hope Network/ New Passages
Number of IPS sites and each location associated with your agency/organization? 1- Jackson/ Hillsdale
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 4
What was the score of your IPS program's most recent external fidelity review? Score 94
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 6-9 months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Neutral
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: DB101
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes
Agency Person Reporting. Pamela McKessy
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 42
Number of Persons Referred to IPS Services this quarter (all sources). 10
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 8
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 26
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 11
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 2
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 2
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 6
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 0
Number of people, if any, on waiting list. 0
Number of People Referred to Michigan Rehabilitation Services During this Quarter. 4

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 3
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 13
Number of People Reaching 6 Months of Employment During this Quarter. 10
Number of People Reaching 1 Year of Employment During this Quarter. 3
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 17.5
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 11.23
Number of People that are ONLY receiving SSI Medicaid. 23
Number of People that are ONLY receiving SSDI Medicare. 0
Number of People that are receiving both SSI & SSDI (concurrent). 8
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 11
Number of People that are Veterans and receiving benefits (any combination). 2
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 1.5
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 1.5
Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 7

Name and location of your agency/organization? Interact of Michigan
Number of IPS sites and each location associated with your agency/organization? 1
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 3
What was the score of your IPS program's most recent external fidelity review? Score 111
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 12 or more months, Comments: Or for as long as the individual wants to receive the follow along
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Currently No Shared Consumer Cases at This Time, Comments: But MRS meets with our team monthly
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: Agency Benefits planner on site
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes, Comments: All ES have attended BIN training
Agency Person Reporting. Marisela Bobo
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 166
Number of Persons Referred to IPS Services this quarter (all sources). 63
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 54
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 49
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 54
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 7
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 53
Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. Respondent skipped this question
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 0
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 28
Number of People Reaching 6 Months of Employment During this Quarter. 5
Number of People Reaching 1 Year of Employment During this Quarter. 13
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 25
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $9.92
Number of People that are ONLY receiving SSI Medicaid. Unable to report at this time due to our EMR is unable to pull report from all referrals
Number of People that are ONLY receiving SSDI Medicare. Unable to report at this time due to our EMR is unable to pull report from all referrals
Number of People that are receiving both SSI & SSDI (concurrent). Unable to report at this time due to our EMR is unable to pull report from all referrals
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). Unable to report at this time due to our EMR is unable to pull report from all referrals
Number of People that are Veterans and receiving benefits (any combination). Unable to report at this time due to our EMR is unable to pull report from all referrals
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 5
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 5
Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 12

Name and location of your agency/organization? Action Employment Services InterAct of Michigan, Inc. Kalamazoo, MI
Number of IPS sites and each location associated with your agency/organization? 1
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 4
What was the score of your IPS program's most recent external fidelity review? Score 118
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 9-12 months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive, Comments: Consistent supportive relationship with MRS and counselors for 21 years.
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time, Comments: In process of developing a relationship to provide IPS services to BSBP.
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: CWIC, AES employment staff have been trained by a WIPA from Disability Network in Kalamazoo. We were informed we have access to a CWIC, per email from Hank Bostic (Disability Network, Kalamazoo, MI) : "As of July 1, 2018 Disability Network Southwest MI will no longer be providing Social Security Disability benefits and work incentives counseling for the Work Incentives and Planning and Assistance (WIPA) project. As of July 1 you will need to make referrals for benefits counseling directly to the Ticket to Work Help Line at 866-968-7842 / 866-833-2967 (TTY) Monday through Friday from 8 a.m. - 8 p.m. ET. For general inquiries, you may e-mail support@choosework.ssa.gov. The Ticket Center will provide basic information and if a referral is needed they will send it on to the WIPA project coordinator for the state of Michigan, Cathy McRae at the Arc Michigan, Lansing. Cathy will then provide the contact information to the Community Work Incentive Coordinator (CWIC) covering the county in which the customer lives and they will make contact within 5 business days."
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? No
Agency Person Reporting. Tami Young
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 76
Number of Persons Referred to IPS Services this quarter (all sources). 19
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 16
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 34
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 26

Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. "Education" is defined as a "credit-bearing educational program"--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 1
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 3
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 22
Number of people, if any, on waiting list. 0
Number of People Referred to Michigan Rehabilitation Services During this Quarter. 2
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 2
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 10
Number of People Reaching 6 Months of Employment During this Quarter. 2
Number of People Reaching 1 Year of Employment During this Quarter. 0
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 22.90
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $ 11.29
Number of People that are ONLY receiving SSI Medicaid. 5
Number of People that are ONLY receiving SSDI Medicare. 4
Number of People that are receiving both SSI & SSDI (concurrent). 2
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 26
Number of People that are Veterans and receiving benefits (any combination). 0
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 2
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 2
Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 13

Name and location of your agency/organization? Lincoln Behavioral Services 9315 Telegraph Redford, MI 48239
Number of IPS sites and each location associated with your agency/organization? 1
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 11
What was the score of your IPS program's most recent external fidelity review? Score 96
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average 31 and 60 days (1-2 mos.) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 6-9 months Comments: as needed
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? Yes
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Supportive
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, Agency Benefits planner on site, DB101
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes
Agency Person Reporting. Glynettie Durrah
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 40
Number of Persons Referred to IPS Services this quarter (all sources). 38
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 21
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 21
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 9
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. na
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. na
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 1
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 1
Number of people, if any, on waiting list. na
Number of People Referred to Michigan Rehabilitation Services During this Quarter. 5

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 5
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. na
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. na
Number of People Reaching 90 Days of Employment During this Quarter. 9
Number of People Reaching 6 Months of Employment During this Quarter. 0
Number of People Reaching 1 Year of Employment During this Quarter. 1
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 20
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.83
Number of People that are ONLY receiving SSI Medicaid. 6
Number of People that are ONLY receiving SSDI Medicare. 0
Number of People that are receiving both SSI & SSDI (concurrent). 7
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 7
Number of People that are Veterans and receiving benefits (any combination). na
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 2
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 2 FT ES
Does the IPS Supervisor have a working caseload? If yes, how many? covers for all ES

Name and location of your agency/organization? Northeast Guidance Center 12800 East Warren Ave Detroit, MI 48215
Number of IPS sites and each location associated with your agency/organization? 1 Site 12800 East Warren Ave Detroit, MI 48215
Are you a Community Mental Health Board or Provider Agency? Provider Agency Comments: Established in 1963
Would your primary service area be considered Rural or Urban? Urban Comments: Servicing Detroit primary east
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 3
What was the score of your IPS program's most recent external fidelity review? Score 80
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 9-12 months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, CWIC, DB101
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes
Agency Person Reporting, Carmela Richardson
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 20
Number of Persons Referred to IPS Services this quarter (all sources). 15
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 24
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 20
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 29
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 0
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 1
Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 7
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 7
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 1
Number of People Reaching 6 Months of Employment During this Quarter. 6
Number of People Reaching 1 Year of Employment During this Quarter. 14
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 25
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 9.55
Number of People that are ONLY receiving SSI Medicaid. 0
Number of People that are ONLY receiving SSDI Medicare. 0
Number of People that are receiving both SSI & SSDI (concurrent). 0
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 5
Number of People that are Veterans and receiving benefits (any combination). 0
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 1
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 1
Does the IPS Supervisor have a working caseload? If yes, how many? No

Name and location of your agency/organization? Northeast MI Community Mental Health-Alpena MI
Number of IPS sites and each location associated with your agency/organization? 1
Are you a Community Mental Health Board or Provider Agency? Community Mental Health Board
Would your primary service area be considered Rural or Urban? Rural
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 5
What was the score of your IPS program's most recent external fidelity review? Score 104
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 3-6 months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Neutral
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? Yes
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: DB101, All staff have taken some level of benefits training.
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes, Comments: 2=BIN training 2=Benefits to Work
Agency Person Reporting. Mary Jameson
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 69
Number of Persons Referred to IPS Services this quarter (all sources). 9
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 9
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 49
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 24
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 4
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 5
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 4
Number of people, if any, on waiting list. 0
Number of People Referred to Michigan Rehabilitation Services During this Quarter. 2

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 7
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 1
Number of People Reaching 90 Days of Employment During this Quarter. 6
Number of People Reaching 6 Months of Employment During this Quarter. 4
Number of People Reaching 1 Year of Employment During this Quarter. 2
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 26
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 9.70
Number of People that are ONLY receiving SSI Medicaid. 48
Number of People that are ONLY receiving SSDI Medicare. 0
Number of People that are receiving both SSI & SSDI (concurrent). 28
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 21
Number of People that are Veterans and receiving benefits (any combination). 0
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 3
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 3 FTE
Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 2

Name and location of your agency/organization? Services To Enhance Potential (STEP) Wayne County/Metro Detroit area
Number of IPS sites and each location associated with your agency/organization? Respondent skipped this question
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 1
What was the score of your IPS program's most recent external fidelity review? Score 74
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry, Comments: Every effort is made for the job search to begin as rapidly as possible.
Does your IPS program place consumers in non-competitive employment settings? Yes, Comments: We do not "place" anyone in any setting. We work closely with each individual and their chosen circle on what they want their outcomes to be. STEP offers an array of services and we do not exclude any services if it is the choice of the individual and it is a logical step for them. For instance, someone with no work experience may choose to have trial work in one of our thrift stores or other community-based sites while also working with an Employment Specialist. If a person chooses something other than CIE, we would consider them to have opted out of EBP for the time being.
Does your IPS program provide follow along supports? Yes, Comments: As authorized and desired by the participant.
On average, how long are follow along supports provided? 9-12 months, Comments: Very individualized.
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: WIPA, DB101
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes
Agency Person Reporting. Terey DeLisle
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 20
Number of Persons Referred to IPS Services this quarter (all sources). 1
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 1
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 3
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 0
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0

Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 1
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 8
Number of people, if any, on waiting list. 0
Number of People Referred to Michigan Rehabilitation Services During this Quarter. 0
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 1
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 1
Number of People Reaching 6 Months of Employment During this Quarter. 2
Number of People Reaching 1 Year of Employment During this Quarter. 1
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 30
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.00
Number of People that are ONLY receiving SSI Medicaid. 0
Number of People that are ONLY receiving SSDI Medicare. 0
Number of People that are receiving both SSI & SSDI (concurrent). 1
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 0
Number of People that are Veterans and receiving benefits (any combination). 0
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 1
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. .5
Does the IPS Supervisor have a working caseload? If yes, how many? No

Name and location of your agency/organization? Southwest Counseling Solutions Detroit
Number of IPS sites and each location associated with your agency/organization? 1 site / 2 locations
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 10
What was the score of your IPS program's most recent external fidelity review? Score 93
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 3-6 months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Neutral
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Neutral
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: DB101, Local SSA office WIPA is a resource available to us.
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes
Agency Person Reporting. Barbara Gray
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 41
Number of Persons Referred to IPS Services this quarter (all sources). 29
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 13
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 23
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 16
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 1
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 2
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 10
Number of people, if any, on waiting list. 27
Number of People Referred to Michigan Rehabilitation Services During this Quarter. 0

Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 0
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 4
Number of People Reaching 6 Months of Employment During this Quarter. 1
Number of People Reaching 1 Year of Employment During this Quarter. 1
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 28
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.52
Number of People that are ONLY receiving SSI Medicaid. 15
Number of People that are ONLY receiving SSDI Medicare. 0
Number of People that are receiving both SSI & SSDI (concurrent). 7
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 18
Number of People that are Veterans and receiving benefits (any combination). 0
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 2
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 2
Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 1

Name and location of your agency/organization? St. Clair County Community Mental Health Authority
Number of IPS sites and each location associated with your agency/organization? 3 Port Huron Capac Marine City
Are you a Community Mental Health Board or Provider Agency? Community Mental Health Board
Would your primary service area be considered Rural or Urban? Urban, Comments: We are a mix, Capac is Rural, Port Huron urban, and Marine city mix between urban and rural
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 3
What was the score of your IPS program's most recent external fidelity review? Score 115
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 9-12 months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? Yes
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Supportive
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: Agency Benefits planner on site, CWIC, DB101, All IPS Employment Specialist do benefit coaching and refer to CWIC when needed
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes
Agency Person Reporting. Erika M. Rice
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 100
Number of Persons Referred to IPS Services this quarter (all sources). 36
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 31
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 47
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 15
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 1
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 1
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 8
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 28

Number of people, if any, on waiting list. 16
Number of People Referred to Michigan Rehabilitation Services During this Quarter. 16
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 13
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 1
Number of People Reaching 90 Days of Employment During this Quarter. 10
Number of People Reaching 6 Months of Employment During this Quarter. 3
Number of People Reaching 1 Year of Employment During this Quarter. 5
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 27
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.73
Number of People that are ONLY receiving SSI Medicaid. 20
Number of People that are ONLY receiving SSDI Medicare. 19
Number of People that are receiving both SSI & SSDI (concurrent). 4
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 57
Number of People that are Veterans and receiving benefits (any combination). 0
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 4
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 3.5
Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 8

Name and location of your agency/organization? Team Wellness Center
Number of IPS sites and each location associated with your agency/organization? 1 site 3 Agency locations
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 2, Comments 3rd will be scheduled for 2019
What was the score of your IPS program's most recent external fidelity review? Score 102
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 6-9 months, Comments: Or longer or less based on Consumer preference and statement.
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time Comments: This is an area of focus that I would like to improve.
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: DB101, Employment Specialist link Consumers to both Social Security as well as Paul Laundry WIPA Counselor for this area.
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes Comments: Yes both the Director of Programming and IPS Supervisor has participated in a BINS Training
Agency Person Reporting. Jewel Walton
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 49
Number of Persons Referred to IPS Services this quarter (all sources). 31
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 18
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 17
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 26
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 2
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 2
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 3

Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 0
Number of people, if any, on waiting list. 0
Number of People Referred to Michigan Rehabilitation Services During this Quarter. 45
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. 37
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 2
Number of People Reaching 6 Months of Employment During this Quarter. 3
Number of People Reaching 1 Year of Employment During this Quarter. 1
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 30-40
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour $9.25
Number of People that are ONLY receiving SSI Medicaid. 0
Number of People that are ONLY receiving SSDI Medicare. 0
Number of People that are receiving both SSI & SSDI (concurrent). 3
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 49
Number of People that are Veterans and receiving benefits (any combination). 1
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 3
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 3 employment specialist working Full Time
Does the IPS Supervisor have a working caseload? If yes, how many? Yes, 4

Name and location of your agency/organization? The Guidance Center, Southgate, M I
Number of IPS sites and each location associated with your agency/organization? 1 Southgate, MI
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Urban
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 4
What was the score of your IPS program's most recent external fidelity review? Score 96
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 12 or more months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Neutral
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Currently No Shared Consumer Cases at This Time
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: Agency does not currently provide comprehensive benefits planning at this time, We have a relationship with United Cerebral Palsy of Michigan which provides this service to our consumers.
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes
Agency Person Reporting. Karen Harkness
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 24
Number of Persons Referred to IPS Services this quarter (all sources). 125
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 5
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 16
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 5
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 0
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 0
Number of people, if any, on waiting list. 0

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 4
Number of People Eligible for Michigan Rehabilitation Services During this Quarter 6
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 0
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 0
Number of People Reaching 90 Days of Employment During this Quarter. 1
Number of People Reaching 6 Months of Employment During this Quarter. 1
Number of People Reaching 1 Year of Employment During this Quarter. 5
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 25
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 10.38
Number of People that are ONLY receiving SSI Medicaid. 12
Number of People that are ONLY receiving SSDI Medicare. 0
Number of People that are receiving both SSI & SSDI (concurrent). 3
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 16
Number of People that are Veterans and receiving benefits (any combination). 0
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 2
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 2
Does the IPS Supervisor have a working caseload? If yes, how many? No

Name and location of your agency/organization? Training and Treatment Innovations- Oxford, MI
Number of IPS sites and each location associated with your agency/organization? 1
Are you a Community Mental Health Board or Provider Agency? Provider Agency
Would your primary service area be considered Rural or Urban? Rural
Has your IPS program had an external fidelity review? Yes
How many external fidelity reviews has your IPS program had completed? Number of external fidelity reviews 4
What was the score of your IPS program's most recent external fidelity review? Score 116
On average how many days does it take from initial vocational profile meeting to first documented community based job search? First face-to-face contact with an employer by the client or the employment specialist about a competitive job is on average within 30 days (one month) after program entry
Does your IPS program place consumers in non-competitive employment settings? No
Does your IPS program provide follow along supports? Yes
On average, how long are follow along supports provided? 9-12 months
How would you describe your IPS program's working relationship with Michigan Rehabilitation Service (MRS)? Supportive
Does your agency currently have an Interagency Cash Transfer Agreement (ICTA/Cash Match Agreement)? No
How would you describe your IPS program's working relationship with Bureau of Services for Blind Persons (BSBP)? Neutral, Comments: Prior to a case we are working with them on right now, it was not supportive. Currently, we have a case worker who is assisting as needed.
Does your agency provide comprehensive benefits planning that works with consumers on state and federal benefits and/or work incentives? Please select all of the resources you use below: Agency Benefits planner on site
Has anyone from the IPS team attended at minimum Benefits Information Networks (BIN) training and or Benefits to Work led by Behavioral Health and Development Disabilities Administration through the Michigan Association of Community Mental Health Board? Yes
Agency Person Reporting. Kristina Schultz
Total Number of People on Caseload of IPS Supported Employment Staff. Include total number of clients that are on the assigned caseload of the IPS supported employment staff at any time during the reporting quarter. Only include those people (unduplicated) who received at least one employment service. 50
Number of Persons Referred to IPS Services this quarter (all sources). 37
Number of New Enrollees Admitted to the IPS Supported Employment Program During this Reporting Quarter. This number is a subset of total number served on IPS supported employment caseload this quarter. 28
Number of People (unduplicated) from IPS Supported Employment Caseload Working in Competitive Employment at Any time During the Quarter. Integrated competitive employment is defined as a community-based job that pays at least minimum wage, is available to any person, belongs to the worker and does not have time limits determined by the rehabilitation/mental health agency. 33
Number of New Job Starts for All IPS Supported Employment Participants During the Quarter. Include all job starts. For example, one person starts three new jobs, which equals three job starts. 11
Number of People on IPS Supported Employment Caseload Enrolled in Education Programs During this Quarter. “Education” is defined as a “credit-bearing educational program”--- such as a technical school, college– for which the person will receive documentation upon completion. Include GED prep classes. 0
Number of People on IPS Supported Employment Caseload who Enrolled in Education Programs During this Quarter. This number will be a subset of the total number enrolled in a credit-bearing education program this quarter. 0
Number of People Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 7
Number of People NOT Working Successfully in Individual Integrated Competitive Employment who Transitioned off (were closed from) the IPS Supported Employment Caseload this Quarter. 14
Number of people, if any, on waiting list. 20

Number of People Referred to Michigan Rehabilitation Services During this Quarter. 4
Number of People Eligible for Michigan Rehabilitation Services During this Quarter. all
Number of People Referred to Bureau of Services for Blind Persons During this Quarter. 1
Number of People Eligible for Bureau of Services for Blind Persons During this Quarter. 1
Number of People Reaching 90 Days of Employment During this Quarter. 8
Number of People Reaching 6 Months of Employment During this Quarter. 0
Number of People Reaching 1 Year of Employment During this Quarter. 0
Average Hours Per Week By All Employed Individuals this Quarter. Average Hours Per Week 25
Average Wage Per Hour for All Employed Individuals this Quarter. Average Wage Per Hour 11.00
Number of People that are ONLY receiving SSI Medicaid. 6
Number of People that are ONLY receiving SSDI Medicare. 6
Number of People that are receiving both SSI & SSDI (concurrent). 1
Number of People that are receiving Healthy Michigan Plan (Affordable Care Act). 0
Number of People that are Veterans and receiving benefits (any combination). 16
Number of People who are Employment Specialists with an IPS Caseload (excluding the supervisor). 2
Total FTE Employment Specialists (excluding the supervisor) with an IPS Caseload - (FTE = full-time equivalent). Include full-time and part-time positions. For example, 2 employment specialists working 20 hrs/week = 1 FTE. 2
Does the IPS Supervisor have a working caseload? If yes, how many? No